

Singapore Management University

Institutional Knowledge at Singapore Management University

Research Collection Lee Kong Chian School Of
Business

Lee Kong Chian School of Business

1-2017

Do disaster experience and knowledge affect insurance take-up decisions?"

Jing CAI

Changcheng SONG

Singapore Management University, ccsong@smu.edu.sg

Follow this and additional works at: https://ink.library.smu.edu.sg/lkcsb_research



Part of the [Finance Commons](#), and the [Finance and Financial Management Commons](#)

Citation

CAI, Jing and SONG, Changcheng. Do disaster experience and knowledge affect insurance take-up decisions?". (2017). *Journal of Development Economics*. 124, 83-94.

Available at: https://ink.library.smu.edu.sg/lkcsb_research/6506

This Journal Article is brought to you for free and open access by the Lee Kong Chian School of Business at Institutional Knowledge at Singapore Management University. It has been accepted for inclusion in Research Collection Lee Kong Chian School Of Business by an authorized administrator of Institutional Knowledge at Singapore Management University. For more information, please email cherylds@smu.edu.sg.

Do disaster experience and knowledge affect insurance take-up decisions?[☆]Jing Cai^{a,*}, Changcheng Song^b^a Department of Economics, University of Michigan, 611 Tappan Street, 365A Lorch Hall, Ann Arbor, MI 48109-1220, USA^b Department of Economics, National University of Singapore, 1 Arts Link, AS2 05-37, Singapore 117570, Singapore

ARTICLE INFO

JEL classification:

D03
D14
G22
M31
O16
O33
Q12

Keywords:

Insurance
Take-up
Game
Experience
Knowledge

ABSTRACT

This study examines the effect of experience and knowledge on weather insurance adoption. First, we conduct insurance games with farmers, and find that the treatment improves real insurance take-up by 46%. The effect is not driven by changes in risk attitudes and perceived probability of disasters, or by learning of insurance benefits, but is driven by the experience acquired in the game. Second, we find that providing information about the payout probability has a strong positive effect on insurance take-up. Finally, when subjects receive both treatments, the probability information has a greater impact on take-up than does the disaster experience.

1. Introduction

Financial development plays an important role in economic growth. However, the diffusion of new financial services is usually slow.¹ One example of a new financial product with a particularly low spontaneous take-up rate is weather insurance. Despite its importance in shielding farmers from weather-related risks and in influencing their production investment (Cole et al., 2013a, 2013b; Karlan et al., 2014a, 2014b; Cai, 2015), the take-up rate of weather insurance products is extremely low even with heavy government subsidies. Existing research has explored a number of possible explanations for this low take-up rate, including a lack of trust, a lack of financial literacy, or credit constraints (Giné et al., 2008; Gaurav et al., 2011; Cole et al., 2013a, 2013b; Cai et al., 2015). However, insurance demand remains low even after some of these barriers are removed in an experimental setting. In this paper, we use a novel randomized experimental design to study two less well-explored factors that may impact insurance adoption: one is

personal experience with disaster, and the other is knowledge of the payout probability.

First, experience with natural disasters may influence individual insurance purchase decisions. However, the relative infrequency of large natural disasters means that individuals do not experience the benefits of insurance until a disaster happens. Moreover, people who have different disaster experiences may also be different in other aspects, such as education, life expectancy, etc. To address these challenges in investigating the role of experience on insurance adoption decisions, we use insurance games to simulate hypothetical experience with disasters. Using this approach, we are able to exploit the exogenous individual-level variation in hypothetical experience to disentangle the effects of hypothetical experience from other potentially confounding effects, including changes in people's risk attitudes, perceived probability of future disasters, and perception of insurance benefits.

Second, many financial products have low take-up because people are uncertain about the expected returns, as typically only ex-post

[☆] We are grateful to Liang Bai, Michael Carter, Stefano DellaVigna, Federico Finan, Benjamin Handel, Jonas Hjort, Shachar Kariv, Botond Koszegi, David Levine, Ulrike Malmendier, Edward Miguel, Stefan Nagel, Matthew Rabin, Gautam Rao, Emmanuel Saez, and Dean Yang for helpful comments and suggestions. We thank the People's Insurance Company of China for their close collaboration at all stages of the project. The study was funded by Xlab at UC Berkeley and the 3ie (ow 2.130). All errors are our own.

* Corresponding author.

E-mail addresses: caijing@umich.edu (J. Cai), ecsscc@nus.edu.sg (C. Song).

¹ For example, Cole et al. (2013a, 2013b) finds only a 5–10% take-up rate for a new rainfall insurance policy in rural India. Hong et al. (2004) shows that the stock market participation rate is only about 48% in the United States, and Karlan et al. (2014a, 2014b) documents that only 22% of adults worldwide report having a formal savings account. However, there are also some examples of rapid diffusion, such as the use of M-Pesa in Kenya (Aker and Mbiti, 2010; Jack and Suri, 2014).

outcomes are observed. In this paper, taking advantage of a key feature of weather insurance products - payouts are determined by exogenous weather shocks, we provide the first study to show how offering information regarding the true expected returns of a financial product affects adoption decisions.

To study the role of disaster experience and knowledge on individual insurance take-up decisions, we designed a randomized experiment based on the introduction of a new weather insurance policy for rice farmers offered by the People's Insurance Company of China (PICC), China's largest insurance provider. The experiment includes two interventions. In the first intervention, we test how hypothetical experience affects insurance demand. Specifically, we provide participants with hypothetical experience regarding weather shocks and insurance benefits by playing an insurance game. During the game, we first ask a household head whether he/she would like to buy rice insurance in a hypothetical future year. We then play a lottery to determine if the participant experiences a weather-related disaster in that year. After the lottery, we help participants calculate their hypothetical income for the year based on their insurance decision. We play the game with each participant for 10 rounds to establish a base of hypothetical experience of weather shocks and insurance.

Next, one or three days after the game intervention, we visit each participant and ask whether he/she would like to purchase weather insurance. The results show that participating in the game increases the actual insurance take-up by 9.1 percentage points, a 46% increase relative to the baseline take-up rate of 20 percentage points. This effect is roughly equivalent to experiencing a 45% greater loss in yield in the past year, or a 45% increase in the perceived probability of future disasters.

Examining the mechanisms that drive this increase in insurance adoption, we find that the main mechanism is the hypothetical experience itself. We arrive at this conclusion by first examining subjects' post-game risk attitudes and perceptions of disaster probability. The results indicate that neither attitude nor perception changes by an amount which could generate the observed 9.1 percentage point increase in insurance take-up after the game.

We next examine whether learning about insurance benefits is responsible for the observed effect. To test this mechanism, we estimate the impact of a pure insurance education treatment on take-up, and we find no significant effect. Moreover, we show that the game treatment does not affect households' insurance knowledge significantly.

Lastly, we test whether the game effect is driven by the hypothetical experience with disasters. To do so, we explore the exogenous variation in the number of hypothetical disasters experienced during the game. The results show that the total number of disasters significantly increases the take-up rate, with the number of disasters in last few rounds exhibiting the strongest effect. Specifically, experiencing one additional hypothetical disaster in the last five rounds increases insurance take-up by 7 percentage points. This suggests that hypothetical experience with disasters might be the main mechanism driving the game effect.

We further explore why experiences in the latter part of the game have a larger impact on real insurance take-up. There are three likely explanations. First, participant memory may decrease over time, leading them to be more likely to remember more recent experiences. Second, recent hypothetical experience makes disasters more salient to farmers. Third, subjects may fail to iterate and believe that only the last rounds of game caused the overall game outcomes. We rule out the decline in memory as the reason because of the short time frame of the experiment. Moreover, we show that a greater number of hypothetical disasters in latter rounds of the game also increases the perceived probability of disasters. We thus conclude that the recency effect is more likely due to a salience effect or failure of iteration rather than decreasing memory over time.

In the second main intervention of the experiment, we test whether

improving knowledge about the product value affects insurance demand by revealing the real probability of disaster to a randomly-selected set of farmers in our experiment. Doing so, we find a large positive effect of the probability treatment on insurance adoption: farmers who are informed about the real disaster probability are almost 30 percentage points more likely to buy the insurance.

Interestingly, for the set of farmers who receive both knowledge and experience, we find that knowledge of disaster probability has a greater impact on insurance adoption, especially when the disaster probability indicated by the game is higher than the true probability. This finding also provides insight into how financial education can be better designed to increase product adoption.² Specifically, our study shows that information on the true expected values of financial assets could be important in improving the effectiveness of financial education.

Finally, we examine the impact of our intervention on household welfare. To explore this question, we calibrate insurance take-up using a benchmark model and the parameters elicited from our surveys (See Appendix B for details). Our results show that the calibrated insurance take-up rate is 58.6% at the post-subsidy price (3.6 RMB) and 47.3% at the full price (12 RMB). Specifically, the game treatment increases the take-up rate from about 20 to 30%. Thus, we conclude that our interventions are likely to help individuals make better decisions, although the take-up rate obtained after our intervention is still far from the benchmark level. However, we should note that our intervention increases insurance take-up regardless of the quality or price of the insurance product; thus, whether our intervention is welfare-improving depends on the context.

This paper relates to the existing literature in several ways. First, this paper sheds light on the slow diffusion of new technologies and financial products in emerging markets. We show that playing insurance games with farmers simulates hypothetical experience of disasters and increases the real insurance take-up. The large impact of the game treatment and the insignificant effect of the calculation treatment suggest that, giving households a rule of thumb to follow through simulated experiences could be more effective in improving their decision-making compared with offering theoretical training.³ This insight can be used on a broader level to influence the adoption of other products and activities that (1) involve uncertainty and (2) require some time to experience the gain or loss. Moreover, the observed large effect of revealing the true probability of disasters on insurance adoption shows that helping people understand the true expected value of the insurance product has an impact on their subsequent choices. Many other financial decisions also involve complexities that individuals have difficulty understanding based on their own information. Our findings suggest that providing information on the true expected values of financial assets in financial education programs could be important in improving individual decision-making.

Second, our results also relates to the literature on the effect of personal experience on individual decision-making. Although existing studies have shown the effect of experience on consumption and financial decisions (Gallagher, 2014; Haselhuhn et al., 2009; Malmendier and Nagel, 2011; Kaustia and Knüpfer, 2008), the impact of simulated experience on household behavior has been largely unexplored with one notable exception: (Gaurav et al., 2011) study the impact of financial education obtained via an insurance game on real insurance take-up in India. The key difference between our study and (Gaurav et al., 2011) is that we exploit the exogenous individual-level variation in hypothetical experience to disentangle the effects of

² The literature suggests mixed results on the effectiveness of financial education in increasing product adoption (Duflo and Saez, 2003; Bayer et al., 2009; Carlin and Robinson, 2012; Gaurav et al., 2011; Cole et al., 2013a, 2013b; Drexler et al., 2014; Cai et al., 2015).

³ This result is consistent with Drexler et al. (2014), which shows that rule-of-thumb training is more effective than standard accounting training in improving micro-entrepreneurs' financial decision making.

hypothetical experience from other potentially confounding effects.

Third, this paper contributes to the literature on recency effects by exploring the mechanism behind such effects. Within this body of literature, several lab and field experiments (Fredrickson and Kahneman, 1993; Schreiber and Kahneman, 2000; Haisley and Loewenstein, 2011; Erev and Haruvy, 2013; Healy and Lenz, 2014; Karlan et al., 2014a, 2014b) show that recent experiences play a stronger role in influencing subsequent behaviors. Our study contributes to this research by showing that the number of disasters in last few rounds of the game has a stronger effect on both insurance take-up and the perceived probability of disasters than the number in earlier rounds. We conclude from this finding, as well as the brief nature of our game, that the recency effect is due to a salience effect or failure of iteration rather than reductions in participant memory.

Lastly, from the perspective of methodology, we demonstrate that laboratory experiments can serve as interventional mechanisms in obtaining field results. We do so by testing the causal effect of the laboratory experiment itself on actual behavior in the field. This design differs from the more commonly used design of having all subjects participate in both a laboratory experiment and a field intervention, and correlating behaviors across the two (Ashraf et al., 2006; Gazzale et al., 2011; Fehr and Goette, 2007; Benz and Meier, 2008).

The rest of the paper is organized as follows. In Section 2, we provide background information on rice insurance in China. In Section 3, we describe the experimental design. In Section 4, we explain the main empirical results. Section 5 concludes.

2. Background

Nearly 50% of farmers in China produce rice, which represents the staple crop for more than 60% of the Chinese population. In 2009, The People's Insurance Company of China designed the first rice insurance program in China and offered it to rural households in 31 pilot counties.

We conduct the experiment in 16 natural villages within two of the rice production counties included in the government's first round pilot of the insurance program. Our sample counties are located in Jiangxi province, which is one of China's major rice bowls. All households in these villages were offered with the formal rice insurance product.

The insurance contract is as follows. The full insurance premium is 12 RMB per mu per season.⁴ Since the government subsidizes 70% of the premium, households need to pay 3.6 RMB. If a farmer decides to buy the insurance, the premium is deducted from the rice production subsidy deposited annually in each farmer's bank account, with no cash payment needed.⁵ The policy stipulates that the policyholder is eligible to receive a payment if he/she experiences a 30% or greater yield loss due to any of the following reasons: heavy rain, floods, windstorms, extremely high or low temperatures, or drought. The loss rate in yield is determined through an investigation by a group of insurance agents and agricultural experts. The payout amount increases linearly with the loss rate in yield. The maximum insurance payout is 200 RMB, which covers at most 25% of the rice production income.

To illustrate this policy, let's consider the following example. Suppose the production income is 1000 RMB per mu. The farmer can buy the insurance with 3.6 RMB/mu. If a wind disaster reduces this year's yield by 40%, the farmer will receive $200 \times 40\% = 80$ RMB per mu from the insurance company. Based on the estimation from the local weather station, the true probability of disaster is about 10%. To make the take-up decision, a risk neutral farmer compares the expected payoff of not buying insurance ($0.9 \times 1000 + 0.1 \times 600 = 960$) and that of buying insurance ($0.9 \times (1000 - 3.6) + 0.1 \times (600 - 3.6 + 80) = 964.4$).

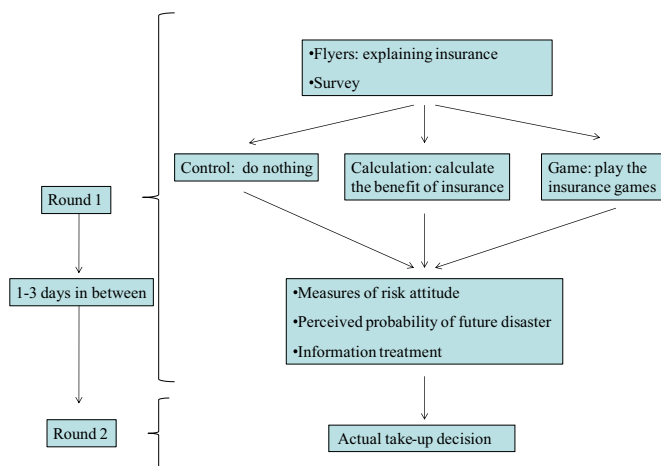


Fig. 1. Timeline of the experiment.

Thus, a risk neutral subject who believes that the disaster risk is 10% or higher should buy the insurance.

The insurance product considered here differs from index-based weather insurance offered in other countries in several aspects. The product is actually a great deal for farmers, as the post-subsidy price is only around 1% of the production cost. Moreover, this product is more vulnerable to moral hazard as the payout is determined by loss in yield. However, the moral hazard problem should not be large here as the maximum payout (200 RMB) is much lower than the profit (800 RMB), and the product does require natural disasters to happen in order to trigger payouts.

3. Experimental design

The experiment was conducted in the Summer of 2009 and the Spring of 2010 with a total of 885 households in Jiangxi province of China. The timeline for our experiment is presented in Fig. 1. The experiment consists of two rounds of interviews for each household, with either one or three days between the two rounds. In round 1, the experimenters provide each household with a flyer detailing the information about the insurance contract. We then administer the baseline survey. After that, we randomly assign each household to one of four interventions, explained below. At the end of round 1, households are asked to think about whether they would like to buy the rice insurance, and are told that we will return in a few days to ask them what their purchase decision is. Then either one or three days later, we conduct a round 2 visit in which we ask farmers to indicate their purchase decisions and to sign the contract if they decided to buy the insurance.

The experimental design is illustrated in Fig. 2. The experiment has a 4 by 2 design. The first level of randomization consists of four groups that differ in how the insurance contract is explained to farmers. The second level of randomization consists of two groups that differ in whether we explicitly inform them about the true disaster probability.⁶ To be consistent with the insurance policy design, “disaster” is defined as natural disasters including heavy rain, floods, windstorms, extremely high or low temperatures, or drought that can cause at least 30% yield loss.

As mentioned, we randomly assign sample households into one of four intervention groups: the control group, the calculation group, the

⁴ 1RMB=0.15 USD; 1mu=0.165acre. Farmers produce two or three seasons of rice each year. The annual gross income per capita in the study region is around 5000RMB.

⁵ Starting in 2004, the Chinese government has given production subsidies to rice farmers in order to increase production incentives.

⁶ Before the randomization, we first approached the leaders of the villages and obtained a list that included the names and basic information about villagers. In our sample, we exclude households that do not grow rice. We also stratify the sample according to natural village, age of head of household, and total area of rice production. In each stratum, households are randomly assigned to one of the eight described interventions.

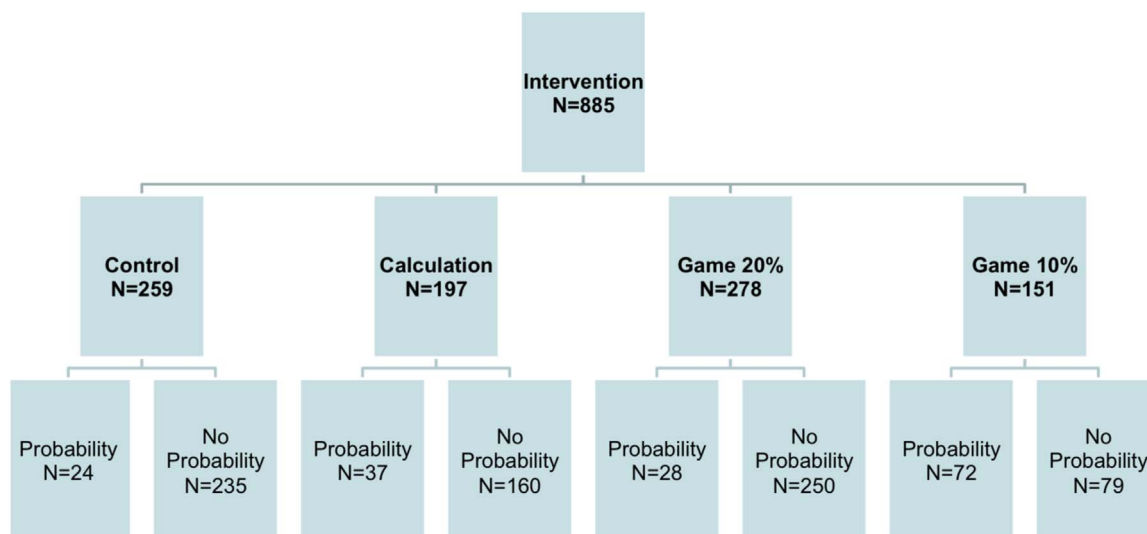


Fig. 2. Overview of Interventions.

game 20%-disaster-probability group, and the game 10%-disaster-probability group. These interventions differ in how the insurance program is explained to the participants. We use two different disaster probabilities in the game treatment so that we can study insurance adoption behavior when the probability is either similar to or greater than the real disaster probability of 10%. The detailed procedure for each group is as follows.

In the control group, the experimenters give each household a flyer with information about the rice insurance program and briefly explain the insurance contract. The household head is then asked to fill out a short survey regarding age, education, experience with insurance, experience with weather-related disasters, rice production, risk attitudes and perceptions of the probability of future weather disasters.

In the calculation group, the experimenters follow the same procedure as for the control group, but also demonstrate how to calculate the expected payoff of buying/not buying insurance in the case of zero, one, two or three disasters occurring at any time in the next ten years. The details of the calculation examples provided to participants are illustrated in Table A1. In addition to demonstrating the calculations, the experimenters provide the following statement to each participant: “According to our calculations, if there is no large disaster in the next 10 years, it is better to not buy insurance in the following 10 years. If there is at least 1 disaster, it is better to always buy insurance in the following 10 years.”

In the game 20% (respectively, 10%) group, the experimenters follow the same procedure as for the control group before conducting the insurance game with the participant. The game includes ten rounds, representing the years 2011–2020, respectively, with the same procedure repeated in each round. Note that one difference between our study and most laboratory experiments is that our game is not incentivized; we pay all households in our study a flat fee to eliminate any confounding effects due to income effects. Compared with the calculation treatment, the game treatment explains the calculation of the expected payoff and also lets farmers explicitly experience hypothetical disasters. While the true probability of disaster is 10%, we conduct a 20% game treatment as well to increase the variation in hypothetical experience during the game, and to study the interaction effect of the game and the probability treatment.

The following illustrates the structure of the game. The household head is first asked whether he or she would like to purchase insurance in the year 2011. After indicating this decision, the participant then plays a lottery which reveals whether a disaster occurs in that year. In the lottery, the participant is first shown a deck of ten cards face up to see how many cards contain a disaster. The participant then draws a

card from the face down deck. After the lottery result is revealed, the experimenter and the participant calculate the income from that year based on the assumed expected income per acre plus any insurance payment (as shown in Table A2). The game is then played for another nine rounds.⁷ At the end of the game, the participant receives the same statement as the calculation group.⁸

In a crossed randomization procedure, we randomize whether households are informed of the actual probability of a disaster at the end of round 1. The objective of providing this randomization is to help us test whether informing farmers about the true probability of disaster reduces uncertainty about the value of insurance and consequently increases the rate of insurance take-up. Interacting this randomization with how the contract is explained yields eight groups in total.

To study whether the intervention effects are due to changes in risk attitudes or perceptions of future disaster probabilities, we obtain information on these variables in round 1. For participants assigned to the game groups, we obtain this information after participants have played the insurance game, while for the calculation group, we obtain this information before the intervention. We elicit risk attitudes by asking participants to make a hypothetical choice between a sure amount of a monetary offer (riskless option A) and a risky gamble (risky option B). We use the number of riskless choices as a measure of risk aversion. The perceived probability of future disasters is elicited by asking participants the following question: “what do you think is the probability of a disaster that leads to a more than 30 percent yield loss next year?” To indicate their answers, participants are given 10 small paper balls and asked to distribute these paper balls across two areas: (1) no disaster resulting in yield loss of more than 30% for the next year and (2) a disaster resulting in yield loss of more than 30% for the next year. If a household puts 2 paper balls into (2) and 8 paper balls into (1), his perceived probability of future disaster is around 20%.

To test whether the game treatment effects are due to changes in knowledge about insurance benefits, we obtain information regarding farmers' understanding of probability and insurance benefits prior to the treatment. For those participants assigned to either of the game

⁷ Our experimental set-up would in expectation yield that 89% of participants in the game 20% group and 65% of the participants in the game 10% group are expected to experience at least one disaster across the 10 rounds of the game. The results indicate that 82% of households in the game 20% group and 66% of households in the game 10% group experience at least one disaster.

⁸ As the game treatment takes longer than the calculation and control groups, we add some non-experiment-related survey questions for the latter two groups to control for any time effect.

Table 1
Summary statistics and randomization check.

| | Wave 1 | | | Wave 2 | | | | Wave 3 | | | | |
|--|------------------|------------------|---------|------------------|------------------|------------------|---------|------------------|------------------|------------------|------------------|---------|
| | Control | Game 20% | p-value | Control | Calculation | Game 20% | p-value | Control | Calculation | Game 20% | Game 10% | p-value |
| Panel A: Before playing the game | | | | | | | | | | | | |
| Age | 46.90 (11.33) | 50.44 (12.37) | 0.05 | 51.43 (11.41) | 50.86 (11.67) | 52.99 (12.32) | 0.34 | 50.64 (12.28) | 48.27 (11.47) | 52.10 (12.24) | 48.53 (12.17) | 0.23 |
| Education | 1.38 (0.75) | 1.32 (0.82) | 0.57 | 1.30 (0.78) | 1.30 (0.71) | 1.35 (0.82) | 0.84 | 1.45 (0.78) | 1.37 (0.85) | 1.41 (0.93) | 1.44 (0.90) | 0.94 |
| Household size | 4.80 (1.79) | 5.04 (2.30) | 0.62 | 5.05 (2.52) | 5.25 (2.84) | 5.26 (2.89) | 0.80 | 4.48 (1.29) | 4.60 (1.39) | 4.31 (1.69) | 4.58 (1.51) | 0.75 |
| Area of rice production (mu) | 12.14 (9.58) | 12.08 (7.56) | 0.97 | 8.90 (7.51) | 9.20 (7.90) | 8.90 (7.79) | 0.94 | 10.28 (5.42) | 11.91 (13.57) | 10.46 (10.25) | 11.25 (7.37) | 0.69 |
| Share of rice income in total income (%) | 84.00 (21.16) | 85.05 (24.19) | 0.76 | 64.30 (28.2) | 63.13 (27.07) | 60.24 (28.04) | 0.50 | 90.8 (14.79) | 89.45 (15.58) | 87.34 (18.70) | 87.38 (16.99) | 0.52 |
| Loss in last year (%) (self-report) | 6.72 (15.14) | 6.98 (16.91) | 0.92 | 24.29 (15.41) | 22.96 (15.12) | 23.01 (15.33) | 0.79 | 31.60 (18.02) | 29.38 (15.30) | 26.94 (13.65) | 29.37 (17.51) | 0.53 |
| Self-claim positive trust indicator | | | | 0.22 (0.42) | 0.18 (0.39) | 0.16 (0.37) | 0.44 | 0.56 (0.50) | 0.44 (0.50) | 0.47 (0.50) | 0.37 (0.48) | 0.12 |
| Other-claim positive trust indicator | | | | 0.29 (0.46) | 0.27 (0.45) | 0.26 (0.44) | 0.90 | 0.26 (0.44) | 0.26 (0.44) | 0.35 (0.48) | 0.21 (0.41) | 0.35 |
| Panel B: after playing the game | | | | | | | | | | | | |
| Risk aversion | | | | 4.13 (1.45) | 4.16 (1.44) | 4.10 (1.43) | 0.95 | 3.20 (1.52) | 3.23 (1.44) | 3.04 (1.59) | 3.11 (1.71) | 0.90 |
| Perceived probability of future disaster (%) | | | | 23.10 (15.77) | 22.33 (15.52) | 21.64 (14.53) | 0.76 | 24.10 (9.83) | 23.15 (9.26) | 21.38 (9.26) | 23.80 (9.38) | 0.30 |
| Take-up ([0,1]) | 0.19 (0.39) | 0.24 (0.43) | 0.42 | 0.17 (0.38) | 0.17 (0.38) | 0.32 (0.47) | 0.01 | 0.28 (0.45) | 0.39 (0.49) | 0.37 (0.49) | 0.36 (0.48) | 0.61 |
| Observations | 86 | 95 | | 121 | 124 | 134 | | 52 | 73 | 49 | 151 | |

Notes: This table presents the summary statistics on key variables and randomization check. In the control group, the enumerators give the household a flyer with information about the rice insurance program and explain the insurance contract briefly. In the calculation group, we demonstrate how to calculate the expected payoff of buying/not buying insurance if zero, one, two or three disasters were to occur at any time in the following ten years. In the game 20% (respectively, 10%) group, we play a hypothetical insurance game for 10 rounds where there are two (respectively, one) disasters. Education is coded as follows: 0-illiteracy; 1-primary school; 2-secondary school; 3-high school; 4-college. Self-claim trust indicator is defined as a dummy variable which equals one if a household has received a payout from another insurance contract and zero otherwise; other-claim positive trust indicator is measured by whether a household observed other villagers receiving payouts from other insurance policies. Standard deviations are in the parentheses. P-value in wave 1 is for the F test of equal means of two groups; P-value in wave 2 and 3 are for Wald test of equal means of three and four groups, respectively. *** significant at 1% level, ** significant at 5% level, * significant at 10% level.

groups, we obtain this information after they play the insurance game, while for the other groups, we obtain this information before the intervention. Specifically, to test their understanding of insurance benefits, we ask the following question: “Suppose your gross income is 1000 RMB per mu, the loss from disaster is 400 RMB, insurance premium is 3.6 RMB, you get 80 RMB from insurance company if there is a disaster and you buy the insurance. What is your income per mu if there is a disaster but you did not buy insurance? What is your income per mu if there is a disaster and you bought the insurance?”

Table 1 reports the summary statistics and randomization check. We conduct our experiment in three waves. In the first wave, we included control and 20% probability game group. In the second wave, we further add the calculation group. In the third wave, we have eight groups in total, adding both the 10% probability game group and the probability treatment. Since we balance our randomization in each wave, the statistics in Fig. 2 show a larger sample in the control and the 20% game group but a smaller sample in the calculation group, the 10% game group, and the probability group.

4. Empirical results

In this section, we discuss the main empirical results. We firstly look at the impact of playing insurance games on real insurance take-up and explain the mechanisms of the effect. We then explain the effect of the probability treatment on insurance purchase. Lastly, we discuss the interaction effect of the game and probability treatment on insurance adoption.

4.1. The impact of game treatment on actual insurance take-up

As shown in Fig. 3, the insurance take-up rate for the control group is 19.8%, while that of the calculation group is 24.7%. By contrast, the take-up rate for the game group is 32.3%. To see whether these effects are statistically significant, we run the following logit regression:

$$buy_{ij} = \alpha_j + \alpha_k + \beta_g Tg_{ij} + \beta_c Tc_{ij} + \phi X_{ij} + \epsilon_{ij} \quad (1)$$

where buy_{ij} is an indicator that takes a value of one if household i in natural village j buys the insurance, Tg_{ij} is an indicator for the game treatment and Tc_{ij} is an indicator for the calculation treatment. X_{ij} represent household head characteristics (e.g., gender, age, years of education, household size, area of production, car ownership, etc), and α_j and α_k represent village fixed effects and experimenter fixed effects, respectively. Since our roll-out design has three waves with different set of villages, including village fixed effects in the regression explicitly controls for wave fixed effects.

We report the marginal effects of our main interventions in Table 2. The results in column (1) show that the marginal effect of the game treatment (0.091) is positive and significant at the 5% level, while the marginal effect of the calculation treatment (0.024) is insignificantly positive. This means that participating in the insurance game increases insurance take-up by 9.1 percentage points, representing a 46% increase relative to the baseline take-up rate of 20%.⁹ In column (2),

⁹ Since there is a period of one to three days between the intervention and the decision-making, there might be spillover effects the insurance take-up rate. Thus, our estimated treatment effects are likely to reflect a lower bound relative to true treatment effects.

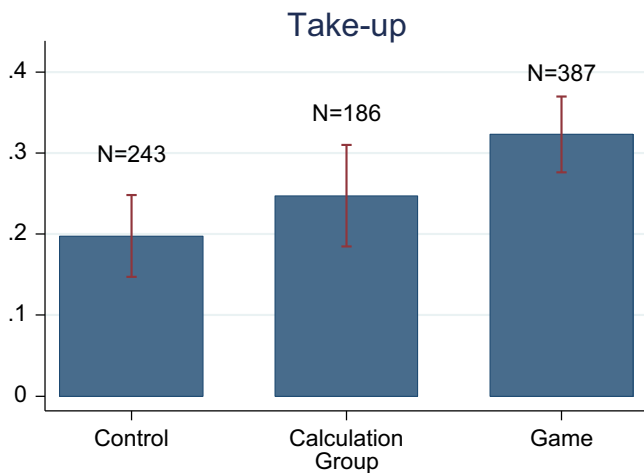


Fig. 3. The effect of game and calculation treatments on insurance take-up. *Notes:* This figure shows the treatment effect for the calculation group and the game group, respectively. In the control group, the take-up rate is 19.8%. In the calculation group, the take-up rate increases to 24.7%. In the game group, the take-up rate increases to 32.3%. These results suggest that both the game treatment and the calculation treatment increase the actual take-up and the game treatment is more effective.

we present the results of the game treatment separately for the 10 and 20% groups. These results show that the effect of the game treatment on insurance take-up is higher, albeit insignificantly, for the 20% game group compared to the 10% game group. We discuss these findings in greater detail in Section 4.2.3.

To further explain the magnitude of the game effect, we compare our results with the impact of real experiences of disasters on insurance take-up. The results in column (3) of Table 2 show that the game effect on insurance take-up is equivalent to the effect of a 42 percentage point increase in actual yield loss in the previous year. Column (4) presents the results when we add household characteristics to the estimation; these results are similar.

We next test the heterogeneity of the game treatment effect. Results presented in Table 3 show that the magnitude of the game effect does not change with participant age, education, household size, production scale, or the perceived probability of disasters.

4.2. Mechanisms driving the game effect on insurance take-up

In this study, we consider three possible mechanisms that may drive the observed game intervention effect: (1) changes in risk attitudes or the perceived probability of future disasters, (2) improved knowledge about the benefits of insurance, and (3) changes in hypothetical experience with disasters. In this section, we consider each mechanism in turn.

4.2.1. Changes in risk attitudes and the perceived probability of future disaster¹⁰

First, to test the possibility that the game increases insurance adoption because it changes participants' attitudes toward risk, we ask whether the game treatment can change people's risk attitudes to the extent that it can generate an impact on insurance take-up that is as large as the game effect. To do so, we estimate the following regression system:

$$bu_{ij} = \alpha_j + \alpha_k + \beta_{risk} risk_{ij} + \beta_{prob} prob_{ij} + \phi X_{ij} + \delta_{ij} \quad (2)$$

$$risk_{ij} = \alpha_j + \alpha_k + \gamma_{gr} Tg_{ij} + \gamma_{cr} Tc_{ij} + \phi X_{ij} + \eta_{ij} \quad (3)$$

$$risk_{ij} = \alpha_j + \alpha_k + \beta_{dr} disaster_{ij} + \phi X_{ij} + \omega_{ij} \quad (4)$$

¹⁰ 1.48 is average number of hypothetical disasters people experienced during the games.

Table 2

The effect of game treatment on insurance take-up.

| Specification: Dep. Var.: Sample: | Logistic regression Individual adoption of insurance All sample | | | |
|--|---|---------------------------|---------------------|----------------------|
| | (1) | (2) | (3) | (4) |
| Game (1=Yes, 0=No) | 0.091 (0.039)** | | 0.096 (0.037)*** | 0.092 (0.038)** |
| Calculation (1=Yes, 0=No) | 0.024 (0.044) | 0.019 (0.045) | 0.028 (0.043) | 0.030 (0.041) |
| Game 20% (1=Yes, 0=No) | | 0.107 (0.035)*** | | |
| Game 10% (1=Yes, 0=No) | | 0.047 (0.067) | | |
| Probability (1=Yes, 0=No) | 0.043 (0.050) | 0.039 (0.050) | 0.050 (0.051) | 0.046 (0.049) |
| %Loss Last Year (self report) | | | 0.216 (0.100)** | 0.208 (0.106)** |
| Age | | | | 0.009 (0.011) |
| Education | | | | 0.039 (0.018)** |
| Household size | | | | -0.015 (0.005)*** |
| Area of rice production (mu) | | | | 0.0015 (0.0138) |
| Wald test: | $\beta_g = \beta_c$ | $\beta_{20} = \beta_{10}$ | $\beta_g = \beta_c$ | $\beta_g = \beta_c$ |
| p-value | 0.1333 | 0.2911 | 0.1262 | 0.1474 |
| Obs. | 816 | 816 | 816 | 816 |
| Omitted treatment | | Control | | |
| Mean of Dep. Var. for omitted treatment: | | 0.198 | | |
| Fixed effects for village and enumerator | Y | Y | Y | Y |
| Log likelihood | -430.63 | -429.97 | -428.34 | -423.56 |
| Pseudo R-square | 0.0927 | 0.0941 | 0.0975 | 0.1076 |

Notes: This table tests the effect of the game and calculation treatments on real insurance take-up using all study sample. In the calculation treatment, we demonstrate how to calculate the expected payoff of buying/not buying insurance if zero, one, two or three disasters were to occur at any time in the following ten years. In the game 20% (respectively, 10%) treatment, we play a hypothetical insurance game for 10 rounds where there are two (respectively, one) disasters. In the probability treatment, households were informed of the actual probability of disaster. Column (2) compares take-up between the two game groups with 20% and 10% probability of disasters. In column (3), the self reported percentage of loss in last year is included in the regression. In column (4), additional control variables are added, including age and education of household head, household size, and area of rice production. Standard errors are clustered by 16 natural villages. Robust clustered standard errors are in the parentheses.*** significant at 1% level, ** significant at 5% level, * significant at 10% level.

where $risk_{ij}$ is a measure of risk aversion and $disaster_{ij}$ is the number of hypothetical disasters that a participant experiences during the game. Eq. (2) represents the correlation between insurance take-up and risk attitudes. We restrict the sample in Eq. (2) to the control and calculation groups, as these are the groups that receive a pre-intervention survey on their risk attitudes. In Eqs. (3) and (4), we estimate the effects of the insurance game and disaster experiences in the game, respectively. We apply a seemingly unrelated regression (SUR) model to estimate Eqs. (2)–(4). This allows us to account for any correlation of error terms between equations.

We present the results in Table 4. The results in column (1) indicate significantly positive coefficients for both risk aversion (0.035) and the perceived probability of future disasters (0.215). Column (2) presents estimates for equation (3), including various controls and dummies for missing values, while column (3) presents the results when we restrict our sample to only the set of participants in the game treatment groups. We then test the following two hypotheses:

$$\beta_{risk} \gamma_{gr} = \beta_g \quad (5)$$

$$1.48 \beta_{risk} \gamma_{gr} = \beta_g \quad (6)$$

Table 3
The heterogeneity of the game effect on insurance take-up.

| Specification: Dep. Var.: Sample | Logistic regression | | | | | |
|---|----------------------------------|--------------------|----------------------|---------------------|-------------------|---------------------|
| | Individual adoption of insurance | | | | | |
| | All sample | | | | | |
| | (1) | (2) | (3) | (4) | (5) | (6) |
| Game (1=Yes, 0=No) | 0.141 (0.0703)** | 0.0279 -0.0465 | 0.108 (0.0644)* | 0.195 (0.0920)** | 0.0765 -0.0543 | 0.068 (0.0312)** |
| Calculation (1=Yes, 0=No) | 0.0275 (0.0419) | 0.0264 (0.042) | 0.027 (0.0417) | 0.0277 (0.0415) | 0.0292 (0.043) | 0.0318 (0.0431) |
| Game×age | -0.0211 (0.0185) | | | | | |
| Game×education | | 0.0419 (0.0306) | | | | |
| Game×household size | | | -0.00741 (0.0155) | | | |
| Game×area of rice production (mu) | | | | -0.0292 (0.0211) | | |
| Game×%Loss Last Year | | | | | 0.0589 (0.15) | |
| Game× Perceived probability of future disaster | | | | | | 0.0122 (0.0107) |
| Obs. | 816 | 816 | 816 | 816 | 816 | 816 |
| Omitted treatment | | | Control | | | |
| Mean of Dep. Var. for omitted treatment: | | | 0.198 | | | |
| Social-economic variables | Y | Y | Y | Y | Y | Y |
| Fixed effects for village and enumerator | Y | Y | Y | Y | Y | Y |
| Log likelihood | -425.63 | -425.31 | -425.93 | -424.76 | -425.84 | -425.73 |
| Pseudo R-square | 0.1032 | 0.1039 | 0.1026 | 0.1050 | 0.1028 | 0.1030 |

Notes: This table tests the heterogeneity of the game treatment effect on real insurance take-up using the whole study sample. The treatment indicators are interacted with the following variables: age and education of household head, household size, and area of rice production, the percentage of yield loss last year, and the perceived probability of future disasters. Standard errors are clustered by 16 natural villages. Robust clustered standard errors are in the bracket; *** significant on 1% level, ** significant on 5% level, * significant on 10% level.

Table 4
The decomposition of the game effect: changes in risk aversion and perceived probability of future disasters.

| Specification: Dep. Var.: Sample: | OLS regression | | | | | | |
|--|---|--------------------|-------------------|---------------------|--|----------------------|-----------------------|
| | Individual adoption of insurance Control and Calculation | Risk aversion | | | Perceived probability of future disaster | | |
| | | All sample | Game | | All sample | Game | |
| | (1) | (2) | (3) | (4) | (5) | (6) | (7) |
| Game (1=Yes, 0=No) | | -0.0237 (0.182) | | | -0.0152 (0.00755)* | | |
| Calculation (1=Yes, 0=No) | | 0.0553 (0.165) | | | -0.0111 (0.00943) | | |
| Risk aversion | 0.0348 (0.0160)** | | | | | | |
| Perceived probability of future disaster | 0.215 (0.110)* | | | | | | |
| Number of hypothetical disasters | | | 0.0799 (0.138) | | | 0.00297 (0.00759) | |
| Number of game rounds with insurance purchase and draw a disaster | | | | 0.0975 (0.0678) | | | -0.0027 (0.0077) |
| Number of game rounds with no insurance purchase and draw a disaster | | | | -0.0493 (0.1228) | | | 0.0232 (0.0183) |
| Number of game rounds with no insurance and no disaster | | | | 0.0464 (0.0384) | | | -0.0090 (0.0039)** |
| Obs. | 329 | 697 | 320 | 320 | 667 | 310 | 310 |
| Omitted treatment | | | | Control | | | |
| Mean of dep. var. for omitted treatment: | | | | 0.198 | | | |
| Social-economic Variables | Y | Y | Y | Y | Y | Y | Y |
| Fixed effects for village and enumerator | Y | Y | Y | Y | Y | Y | Y |
| R-square | 0.1397 | 0.1932 | 0.2022 | 0.2068 | 0.0990 | 0.1896 | 0.2140 |

Notes: This table tests changes in risk aversion and perceived probability of future disasters as mechanisms of the game intervention. In column (1), we restrict the sample to the control group and the calculation group and tests the impact of risk aversion and perceived probability of future disasters on insurance take-up. In columns (2)–(4), we regress risk aversion indicator on treatment indicators and controls. In columns (5)–(7), we regress the perceived probability of future disasters on treatment indicators and controls. Standard errors are clustered by 16 natural villages. Robust clustered standard errors are in the parentheses. *** significant on 1% level, ** significant on 5% level, * significant on 10% level.

Table 5
The effect of game treatment on insurance knowledge.

| Specification: Sample | OLS regression All sample | | | | | |
|--|------------------------------|---------------------|---------------------|------------------------------|----------------------|---------------------|
| | Insurance Benefit Question 1 | | | Insurance Benefit Question 2 | | |
| | (1) | (2) | (3) | (4) | (5) | (6) |
| Game (1=Yes, 0=No) | 0.00879 (0.00975) | 0.031 (0.0241) | 0.0163 (0.0140) | 0.0158 (0.0219) | 0.0248 (0.0232) | 0.0126 (0.0214) |
| %Loss Last Year (self report) | -0.102 | | | 0.0385 | | |
| Number of hypothetical disasters | | -0.0176 (0.0177) | | | -0.0092 (0.00841) | |
| Number of game rounds with insurance purchase and draw a disaster | | | -0.0084 (0.0056) | | | -0.0001 (0.0029) |
| Number of game rounds with no insurance purchase and draw a disaster | | | -0.0315 (0.0296) | | | -0.0446 (0.0526) |
| Number of game rounds with no insurance and no disaster | | | 0.0071 (0.0076) | | | 0.0082 (0.0074) |
| Obs. | 658 | 650 | 650 | 657 | 649 | 649 |
| Omitted treatment | | | Control | | | |
| Mean of dep. var. for omitted treatment: | | 0.416 | | | 0.265 | |
| Social-economic variables | Y | Y | Y | Y | Y | Y |
| Fixed effects for village and enumerator | Y | Y | Y | Y | Y | Y |
| R-square | 0.7692 | 0.7589 | 0.7594 | 0.6882 | 0.6757 | 0.6765 |

Notes: This table tests the effect of the game treatment on insurance knowledge test result based on the whole study sample. Insurance Benefit Question 1 is “Suppose your gross income is 1000 RMB per mu, the loss from disaster is 400 RMB, insurance premium is 3.6 RMB, you get 80 RMB from insurance company if there is a disaster and you buy the insurance. What is your income per mu if there is a disaster but you did not buy insurance?” Insurance Benefit Question 2 is “What is your income per mu if there is a disaster and you bought the insurance?” In columns (3) and (6), we test the impact of four types of game experience on insurance knowledge: buy insurance and draw a disaster, buy insurance and experience no disaster (omitted), not buy insurance and draw a disaster, and not buy insurance and experience no disaster. Standard errors are clustered by 16 natural villages. Robust clustered standard errors are in the bracket; *** significant on 1% level, ** significant on 5% level, * significant on 10% level.

The first hypothesis is rejected at the 5% level ($p=0.024$), with a 95% confidence interval in $[-0.012, 0.010]$, while the second hypothesis is also rejected at the 5% level ($p=0.028$), with a 95% confidence interval of $1.48\beta_{riskYgr}$ ranging in $[-0.003, 0.004]$. Overall, these results suggest that changes in risk attitudes are unlikely to explain the game effect.¹¹

We next use a similar strategy to examine whether an increased perceived probability of future disasters drives our main effect. The results in Table 4, column (5) indicate that the game treatment has an overall negative effect on the perceived probability of future disasters. We further see that the coefficient for the number of hypothetical disasters is not significant (column (6)). As a result, we conclude that changes in the perceived probability of future disasters are unlikely to explain the game treatment effect.

Examining the finding that the game treatment actually reduces the perceived probability of future disasters, we look more closely at the experiences our participants have during the game. Specifically, we examine the following four types of experiences: not buy insurance and draw a disaster, not buy insurance and experience no disaster, buy insurance and draw a disaster, buy insurance and experience no disaster. Examining these groups, we find that the marginally significant negative effect of the game treatment on perceived probability is mainly driven by participants who have more rounds of not buying insurance and experiencing no disasters (column (7), Table 4). This group likely anchors on the low probability of disasters experienced during the game in determining their perceived probability of disaster.

4.2.2. Changes in knowledge regarding the benefits of insurance

We next consider whether the game effect is driven by improvements in knowledge about the benefits of insurance. We use three

¹¹ Note that we do not assume a lack of measurement error. Rather, we assume that there is no differential measurement error between the control and the treatment groups. Since subjects are randomly assigned to different groups, any measurement error is likely to be the same across different treatment groups.

strategies to test this channel.

First, we compare the effects of the game and calculation treatments. If learning about insurance benefits is the main driver behind the game effect, then we should see no significant difference in insurance take-up between the game and calculation treatments, as each provides the same information about insurance benefits. Here, we find that the calculation treatment effect is statistically insignificant, resulting in an increased take-up of 2.4 percentage points.

Second, we include post-treatment survey questions to test whether the game treatment improves knowledge of insurance benefits. The results in columns (1) and (4) in Table 5 show that the coefficients for the game treatment are small and insignificant. However, it is still possible that the subset of farmers who experience more disasters during the game might learn more about the insurance benefits. Consequently, we test whether the number of hypothetical disasters has an impact on insurance knowledge. The results in columns (2) and (5) show that the coefficient for the Number of Hypothetical Disasters is slightly negative and insignificant.¹²

Finally, we examine whether insurance knowledge obtained during the game is different for groups with different hypothetical experiences. Using the four types of experience outlined in Section 4.2.1, we consider whether participants learn more about insurance benefits if they do not buy insurance in the game yet draw a disaster. It is possible that this negative experience may draw more attention to the income and insurance benefits calculation. Our results in columns (3) and (6) of Table 5 show that the level of insurance knowledge does not vary with the number of negative outcomes experienced during the game.

¹² We consider the level of complexity for our questions that test insurance knowledge. First, our control group is able to provide 41.6% correct answers for insurance question 1 and 26.5% correct answers for insurance question 2 (Table 5). Furthermore, we test the interaction effect between our game treatment and the level of participant education. If our questions are complex, those with a higher education level should demonstrate a bigger effect of the game treatment on insurance knowledge. However, our results in columns (1) and (2) of Table A3 show that the coefficient for the interaction between game treatment and education is negative and insignificant. As a result, we conclude that our questions are not too complicated for farmers to answer.

Thus, we conclude that an increase in knowledge of insurance benefits does not drive our main result.¹³

4.2.3. Changes in hypothetical experience

The final explanation that we consider is that the hypothetical experience gained during the game is the driver behind the effect of the game on insurance adoption. To test this hypothesis, we take advantage of the exogenous variation of the number of hypothetical disasters during the game and test the effect of that on real insurance purchase decisions. We present the results in column (1) of Table 6. The coefficient (0.059) is positive and statistically significant at the 10% level.

Again, we use our four groups of game experiences to analyze the relationship between the number of rounds with each type of experience and real insurance take-up rates. The results in column (2) of Table 6 show that experiencing one more round of not buying insurance and drawing a disaster increases real insurance take-up by 5.4 percentage points, while experiencing one more round of not buying insurance and not drawing a disaster reduces real insurance take-up by 1.6 percentage points. These results suggest that one possible explanation of the effect of hypothetical disaster experience on insurance take-up is that, simulated experiences during the game improve the salience of disasters to farmers and, as a result, increase their insurance take-up.

We next explore the effect of disaster experience on insurance take-up when participants experience a disaster in the first five vs. last five rounds of the game. Fig. 4 outlines the insurance take-up rate across different treatment groups.

We analyze the relation between disaster timing and insurance take-up using the following regression:

$$buy_{ij} = \alpha_j + \alpha_k + \gamma_{gr}Tg_{ij} + \gamma_{cr}Tc_{ij} + \beta_{j5}disasterfirst5_{ij} + \beta_{15}disasterlast5_{ij} + \delta_{ij} \quad (7)$$

As seen in column (3) of Table 6, the coefficient for “disaster experience in the first half of the game” is negative and insignificant. By contrast, the coefficient for “disaster experience in the last half of the game” is positive and significant at the 5% level. This latter coefficient suggests that experiencing an additional disaster in the last half of the game increases insurance take-up by 7.0% points.¹⁴ Furthermore, if we regress insurance take-up on the number of hypothetical disasters in the first (10–*n*) rounds and that in the last *n* rounds, we find that, when *n* equals 5–9, the coefficients for the last *n* rounds are all positive and significant at the 5% level (Table A4).¹⁵

Overall, our results regarding the timing of when participants experience a disaster in the game are consistent with the “recency effect” defined in the existing literature (Fredrickson and Kahneman, 1993; Schreiber and Kahneman, 2000; Erev and Haruvy, 2013). This literature has demonstrated that the experience during the final moments of a lab experiment impacts subsequent evaluations, and participants assign greater weight to the latter moments in an experiment. Although the length of these experiments is generally short,

¹³ Another strategy we use to rule out the knowledge mechanism is to test whether the game treatment increases the probability that subjects provide a concrete answer rather than “I do not know” when answering the insurance questions. If people learn knowledge from the game treatment, they should be more confident in answering the question. However, the results in columns (3) and (4) in Table A3 show that there is no effect of the game treatment on the probability that subjects provide a concrete answer.

¹⁴ We also investigate the relation between disaster timing and hypothetical insurance take-up decisions during the game. For details, refer to Appendix C.

¹⁵ The relation between real past disaster experience and actual insurance take-up shows a similar pattern: a one percent increase in loss in the previous year increases insurance take-up by 0.36% points; this result is significant at the 5% level. By contrast, a one percent increase in loss two years before increases insurance take-up by 0.19% points; this result is not significant (*p*=0.319). Finally, a one percent increase in loss three years before reduces insurance take-up by 0.16% points; again, this result is not significant (*p*=0.412).

Table 6
The effect of the number of hypothetical disasters on real insurance take-up.

| Specification: Dep. Var.: Sample: | Logistic regression Individual adoption of insurance All sample | | |
|--|---|-------------------------------------|----------------------|
| | (1) | (2) | (3) |
| Game (1=Yes, 0=No) | 0.0102 (0.059) | 0.0907 (0.0527)* | 0.0468 (0.0458) |
| Calculation (1=Yes, 0=No) | 0.0417 (0.0461) | 0.0454 (0.0472) | 0.0445 (0.0459) |
| Number of hypothetical disasters | 0.0592 (0.0311)* | | |
| Number of game rounds with insurance purchase and draw a disaster | | 0.0059 (0.0137) | |
| Number of game rounds with no insurance purchase and draw a disaster | | 0.0540 | |
| Number of game rounds with no insurance and no disaster | | (0.0246)** -0.0156 (0.0079)** | |
| Number of hypothetical disasters in first half of game (2011–2015) | | | -0.0191 (0.0236) |
| Number of hypothetical disasters in second half of game (2016–2020) | | | 0.0698 (0.0333)** |
| Obs. | 804 | 804 | 804 |
| Mean of Dep. Var. for Omitted Treatment: | | 0.198 | |
| Social-economic variables | Y | Y | Y |
| Fixed effects for village and enumerator | Y | Y | Y |
| Log likelihood | -426.81 | -426.93 | -425.6 |
| Pseudo R-square | 0.0858 | 0.0855 | 0.0884 |

Notes: This table tests the effect of experiences of hypothetical disasters during the game treatment on real insurance take-up based on the whole study sample. In column (2), we test the impact of four types of game experience on insurance take-up: buy insurance and draw a disaster, buy insurance and experience no disaster (omitted), not buy insurance and draw a disaster, and not buy insurance and experience no disaster. Standard errors are clustered by 16 natural villages. Robust clustered standard errors are in the parentheses. *** significant on 1% level; ** significant on 5% level, * significant on 10% level.

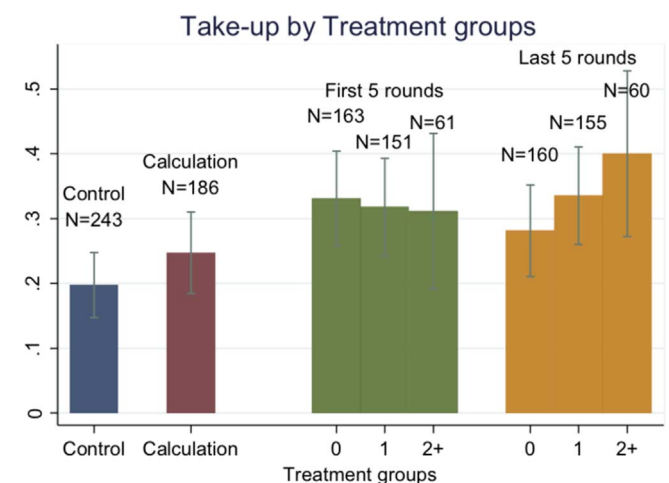


Fig. 4. Take-up by treatment groups. Notes: This figure shows the insurance take-up by treatment groups. The left two bars show insurance take-up in the Control and the Calculation treatment. The right two bars show insurance take-up conditional on the number of disasters in the first five rounds and last five rounds.

recent research provides consistent evidence that the latter moments also impact long-term individual behavior. For example, Haisley and Loewenstein (2011) find that, given the same total gift value, those who

Table 7
The effect of the number of hypothetical disasters on perceived probability of future disasters.

| Specification: Dep. Var.: Sample: | OLS regression Perceived probability of future disasters Game | | |
|--|---|----------------------|---------------------|
| | (1) | (2) | (3) |
| Number of hypothetical disasters in first half of game (2011–2019) | -0.0010 (0.0064) | | |
| Disaster in last year 2020 | 0.0387 (0.0167)** | | |
| Number of hypothetical disasters in first Eight Years (2011–2018) | | -0.0019 (0.0078) | |
| Number of hypothetical disasters in last Two Years (2019–2020) | | 0.0230 (0.0096)** | |
| Number of hypothetical disasters in first Seven Years (2011–2017) | | | -0.0020 (0.0088) |
| Number of hypothetical disasters in last Three Years (2018–2020) | | | 0.0164 (0.0082)* |
| Obs. | 310 | 310 | 310 |
| Social-economic variables | Y | Y | Y |
| Fixed effects for village and enumerator | Y | Y | Y |
| Pseudo R-square | 0.2008 | 0.1989 | 0.1965 |

Notes: This table tests the impact of the number of hypothetical disasters in early vs. later rounds of the game on the perceived probability of future disasters, using the game treatment group. Standard errors are clustered by 16 natural villages. Robust clustered standard errors are in the parentheses. *** significant on 1% level, ** significant on 5% level, * significant on 10% level.

receive a gift with a low value in the last round of an experiment have a much lower deposit balance five months after the experiment than those who receive a gift with a high value in the last round of the experiment. Healy and Lenz (2014) show that voters respond primarily to the election-year economy when making their choices; and Karlan et al. (2014a, 2014b) documents that farmers are more likely to buy weather-index insurance if they recently experienced disasters and payouts.

Examining the recency effect, we consider three possible explanations. First, memory may decrease over time. However, the brief nature of our games suggests that this is not a likely channel. Second, recent experiences of hypothetical disasters make disasters more salient to farmers.¹⁶ Lastly, the recency effect can be driven by people’s failure to iterate (Camerer et al., 2004), so that they think only the final rounds of the game lead to the overall game outcomes. To test the above two mechanisms, we look at the effect of the number of hypothetical disasters on post-game perceived probability of future disasters. If the recency effect is driven by a salience effect or failure of iteration, we should see a similar effect on the perceived probability of disaster. The results in Table 7, column (1) show that experiencing a disaster in the last round increases the perceived probability of disaster by 3.9 percentage points, which is significant at the 5% level. Experiencing an additional disaster in the last two rounds increases the perceived probability of disaster by 2.3 percentage points, again significant at the 5% level (Table 7, column (2)). By contrast, disaster experience in the

¹⁶ According to Taylor and Thompson (1982), “Salience refers to the phenomenon that when one’s attention is differentially directed to one portion of the environment rather than to others, the information contained in that portion will receive disproportionate weighting in subsequent judgments.” Recent literature applies salience theory to explain consumer decisions (Koszegi and Szeidl, 2013; Bordalo et al., 2013a), choice under risk (Bordalo et al., 2013b), and financial behavior (Alan et al., 2016).

first seven rounds has no effect on participants’ perceived probability of disaster (Table 7 column (3)). Together, these results support the explanation that the recency effect is due to a salience effect or the failure of iteration.

In our setting, the subjects face two lotteries: one without purchasing insurance, and the other with insurance purchase. The subjects choose between the two lotteries based on decision weights in favor of the salient payoff. The experience about hypothetical disasters, especially the recent disasters, can make the state with disaster more salient (more available) to the subjects. As a result, the local thinker evaluates the lottery by inflating the relative weights attached to the state with disaster. Hence, we observed that recent hypothetical disasters during the game increased the insurance take-up.

4.3. The impact of probability treatment on insurance take-up

The second main intervention we implement to improve insurance take-up is the probability treatment, in which the true probability of natural disasters is explicitly revealed to farmers. According to Fig. 5, farmers in the probability treatment group have a higher average take-up than those in the no-probability group.

To test whether this effect is statistically significant, we run the following regression:

$$buy_{ij} = \alpha_j + \alpha_k + \delta_p Probability_{ij} + \phi X_{ij} + \epsilon_{ij} \tag{8}$$

where $Probability_{ij}$ is an indicator that takes a value of one if household i in natural village j is in the probability treatment group and zero otherwise.

We present the results of this regression in Table 8. According to the results in columns (1) and (2), the probability treatment increases insurance take-up significantly: farmers who receive the probability treatment are almost 30 percentage points more likely to buy the insurance. Thus, providing knowledge about the probability of disasters can help farmers understand the value of the insurance product, and as a consequence improves insurance take-up rates.

4.4. The interaction effect of the game/calculation and the probability treatment

The game/calculation treatment effects can be different depending on whether farmers were provided with information about the actual probability of disasters. To test the interaction effect between the game and the probability treatment, we run the following estimation:

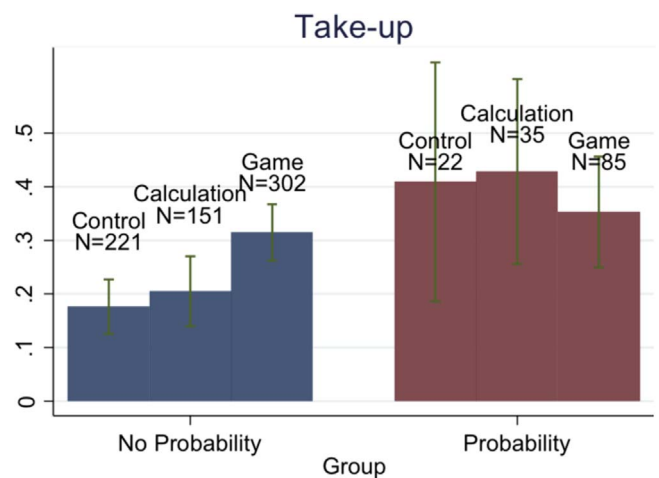


Fig. 5. Treatment effects by the probability treatment. Notes: This figure shows the treatment effect by the probability treatment. Without the probability treatment, the game treatment is more effective than the calculation treatment. With the probability treatment, neither the game treatment nor the calculation treatment is as effective.

Table 8
The effect of probability treatment on insurance take-up.

| Specification: | Logistic regression | | | |
|--|----------------------------------|-------------------|----------------------|---------------------|
| Dep. Var.: | Individual adoption of insurance | | | |
| Sample: | Control | | All Sample | |
| | (1) | (2) | (3) | (4) |
| Probability (1=Yes, 0=No) | 0.294 (0.136)** | 0.298 (0.141)* | 0.184 (0.134) | 0.183 (0.138) |
| Game (1=Yes, 0=No) | | | 0.120 (0.0395)*** | 0.119 (0.0416)** |
| Calculation (1=Yes, 0=No) | | | 0.0105 (0.0438) | 0.0100 (0.0406) |
| Game×Probability | | | -0.209 (0.155) | -0.214 (0.164) |
| Calculation×Probability | | | -0.0293 (0.172) | -0.0186 (0.179) |
| Obs. | 243 | 243 | 816 | 816 |
| Mean of Dep. Var. for Omitted Treatment: | | 0.198 | | |
| Social-economic Variables | N | Y | N | Y |
| Fixed effects for village and enumerator | Y | Y | Y | Y |
| R-square | 0.1609 | 0.1900 | 0.1100 | 0.1268 |

Notes: This table tests the impact of the probability treatment and its interaction effect with the game treatment on real insurance take-up. In the Probability treatment, households were informed of the actual probability of disaster. Dependent variable is individual adoption. Columns (1)–(2) tests the probability treatment effect; columns (3)–(4) shows the interaction effect of the game and the probability treatment. Standard errors are clustered by 16 natural villages. Robust clustered standard errors are in the parentheses. *** significant on 1% level, ** significant on 5% level, * significant on 10% level.

$$\begin{aligned}
 buy_{ij} = & \alpha_j + \alpha_k + \beta_g Tg_{ij} + \gamma_c Tc_{ij} + \delta_p Probability_{ij} + \eta_1 Tg_{ij} * Probability_{ij} \\
 & + \eta_2 Tc_{ij} * Probability_{ij} + \phi X_{ij} + \epsilon_{ij}
 \end{aligned}
 \tag{9}$$

The results of this estimation are shown in column (3) of Table 8. Surprisingly, we find that the game and the probability treatment cancel each other out. In other words, both the game and the calculation treatment effects are much smaller when farmers are told about the true probability of disasters, although the interaction is not statistically significant.

One explanation for this finding is that our participants may dismiss the value of the insurance game if it provides disaster results that contradict the real probability of disaster. To test this, we estimate the heterogeneity of the probability treatment effect depending on the number of hypothetical disasters experienced during the game. We find that, conditional on zero hypothetical disasters during the game, the probability treatment effect is 0.015 and insignificant. However, the effect becomes -0.023, -0.058 and -0.114 respectively, conditional on one, two or three hypothetical disasters during the game. These results suggest that farmers may value the game less if it does not coincide with the real disaster probability, and thus the game treatment disappears when the true probability of disaster is provided. However, we should note again that our small probability subsample precludes us from estimating these effects precisely.

4.5. Discussion

While our analyses have shown that hypothetical disaster experience can increase insurance take-up rates, we acknowledge that weather insurance take-up rates in rural China remain quite low. Even with the high government subsidy, the overall take-up rate is only 30%, while our calibration results in Appendix B suggest that a 70% government subsidy should lead to a take-up rate of 60%. In this section, we use our data to examine why the overall take-up rate is low. Specifically, we consider the following explanations: lack of trust in the

government or the insurance company, perceptions of high transaction costs, and the availability of non-insurance-based government relief.

To test the impact of trust on insurance take-up, we use two methods. First, we test for the correlation between weather insurance take-up and experience with purchasing other insurance products. Our results in columns (1)–(3) in Table A5 show that those who have purchased life or asset insurance are less likely to buy rice insurance. The reason could be that these households have had a negative experience with the purchase of insurance and thus have less trust in insurance companies.¹⁷ Second, we construct several measures of trust, including the self-reported level of trust in the insurance company as well as the household’s payout experience with other insurance products, and relate these measures to insurance adoption decisions. We report the results in columns (4)–(6) in Table A5. The results in column (4) show that the self-reported level of trust in insurance companies is positively correlated with insurance take-up. Column (5) shows the results when we measure trust by a dummy variable equal to one if a household has received a payout from another insurance contract and zero otherwise. These results show that those who have received payouts before are more likely to buy rice insurance. Finally, the results in column (6) show no effect of observing other villagers receiving a payout from other insurance products on a given farmer’s insurance take-up. Together, these results suggest that a lack of trust on the insurance company is another important factor influencing insurance take-up. However, this should not affect the results of our experiment because the trust indicators are balanced between the treatment and control groups as shown in Table 1, Panel A.

We also consider the possibility that the low insurance take-up is due to the anticipation of high transaction costs or long delays in receiving payouts. However, we dismiss these as possible explanations in our setting as our insurance contract states that the payout will be issued within ten days after a loss report. Moreover, starting in 2004, the Chinese government began depositing annual rice production subsidies in each farmer’s bank account; any insurance payout would thus be conveniently made through the same bank account.

Lastly, farmers may not feel they need insurance since the government provides relief if major natural disasters occur. However, according to our conversations with local farmers, these transfers are usually far from sufficient to help them resume production - in most cases the government only distribute small amount of money (less than 50 RMB per household) or some vegetables. Consequently, we conclude that the availability of government relief does not explain the low insurance take-up rate.

In sum, the above results suggest that in our context, the lack of trust on the insurance company can be another potential factor driving the low take-up rate. As a result, making sure that payouts are distributed fairly and on time is important in improving long-term take-up rates.

5. Conclusion

In this paper, we offer new evidence on the impact of disaster experience and knowledge on weather insurance take-up rates. First, substituting real experience with hypothetical experience in a game setting, we find that playing an insurance game increases the real insurance take-up rate by 9.1 percentage points, a 46% increase relative to the baseline take-up rate of 20%. After investigating possible mechanisms that could be driving this effect, we find that exposure to hypothetical disasters is the main explanation for the observed effect. In a second intervention, we examine the impact of improving knowledge about the expected benefits of the insurance product by explicitly revealing the true probability of disasters in the past ten years. We find

¹⁷ These two types of insurance were offered to all households in the early 2000s; in some cases, the insurance company did not repay after losses were reported.

that this treatment also has a strong effect on real insurance take-up rates. Interestingly, participating in the game coupled with receiving information about the true probability of disasters reduces the game effect, albeit not significantly.

Our results suggest that, first, the large impact of the game treatment on real insurance take-up and the insignificant effect of the calculation treatment suggest that, giving households a rule of thumb to follow through simulated experiences could be more effective in improving their decision-making compared with offering theoretical training. Similar interventions can be used on a broader level to influence the adoption of other financial products that involve uncertainty and require some time to experience the gain or loss. Second, our results show that informing farmers about the real probability of disasters can help them estimate the product value and thus lead them to make better-informed purchase decisions. Many other financial decisions also involve complexities that individuals have difficulty understanding based on their own information. In many cases, financial education is provided to help people make decisions. Our findings suggest that providing information on the true expected values of financial assets could be important in improving the effectiveness of financial education.

Appendix A. Supplementary data

Supplementary data associated with this article can be found in the online version at <http://dx.doi.org/10.1016/j.jdeveco.2016.08.007>.

References

- Aker, Jenny C., Mbiti, Isaac M., 2010. Mobile phones and economic development in Africa. *J. Econ. Perspect.* 24 (3), 207–232.
- Alan, Sule, Cemalcilar, Mehmet, Karlan, Dean, Zinman, Jonathan, 2016. Unshrouding Effects on Demand for a Costly Add-on: Evidence from Bank Overdrafts in Turkey, Working Paper.
- Ashraf, Nava, Karlan, Dean, Yin, Wesley, 2006. Tying odysseus to the mast: evidence from a commitment savings product in the Philippines. *Q. J. Econ.* 121 (2), 635–672.
- Benz, Matthias, Meier, Stephan, 2008. Do people behave in experiments as in the field? Evidence from donations. *Exp. Econ.* 11 (3), 268–281.
- Bordalo, Pedro, Gennaioli, Nicola, Shleifer, Andrei, 2013a. Salience and consumer choice. *J. Polit. Econ.* 121, 803–843.
- Bordalo, Pedro, Gennaioli, Nicola, Shleifer, Andrei, 2013b. Salience and asset prices. *Am. Econ. Rev. Pap. Proc.* 103 (3), 623–628.
- Cai, Jing, de Janvry, Alain, Sadoulet, Elisabeth, 2015. Social networks and the decision to insure. *Am. Econ. J.: Appl. Econ.* 7 (2), 81–108.
- Carlin, Bruce Ian, Robinson, David T., 2012. Financial Education and Timely Decision Support: Lessons from Junior Achievement. *The Am. Econ. Rev. Pap. Proc.* 102 (3), 305–308.
- Jing, Cai, 2016. The Impact of Insurance Provision on Household Production and Financial Decisions. *Am. Economic. J.: Econ. Pol.* 8 (2), 44–88.
- Camerer, Colin F., Ho, Teck-Hua, Chong, Juin-Kuan, 2004. A cognitive hierarchy model of games. *Q. J. Econ.* 119 (3), 861–898.
- Cole, Shawn, Topalova, Petia, Gene, Xavier, Tobacman, Jeremy, Townsend, Robert, Vickery, James, 2013a. Barriers to household risk management: evidence from India. *Am. Econ. J.: Appl. Econ.* 5 (1), 104–135.
- Cole, Shawn, Giné, Xavier, Vickery, James, 2013b. How does risk management influence production decisions? Evidence from a field experiment, HBS Working Paper 13-080.
- Drexler, Alejandro, Fischer, Greg, Schoar, Antoinette, 2014. Keeping it simple: financial literacy and rules of thumb. *Am. Econ. J.: Appl. Econ.* 6 (2), 1–31.
- Erev, Ido, Haruvy, Ernan, 2013. Learning and the economics of small decisions. *Handb. Exp. Econ.* 2.
- Duflo, Esther, Emmanuel, Saez, 2003. The Role of Information and Social Interactions in Retirement Plan Decisions: Evidence from a Randomized Experiment. *Q. J. Econ.* 118 (3), 815–842.
- Fehr, Ernst, Goette, Lorenz, 2007. Do workers work more if wages are high? Evidence from a randomized field experiment. *Am. Econ. Rev.* 97 (1), 298–317.
- Fredrickson, B.L., Kahneman, D., 1993. Duration neglect in retrospective evaluations of affective episodes. *J. Personal. Soc. Psychol.* 65, 45–55.
- Gallagher, Justin, 2014. Learning about an infrequent event: evidence from flood insurance take-up in the US. *Am. Econ. J.: Appl. Econ.* 6 (3), 206–233.
- Gaurav, Sarthak, Cole, Shawn, Tobacman, Jeremy, 2011. The Randomized Evaluation of Financial Literacy on Rainfall Insurance Take-up in Gujarat, ILO Microinsurance Innovation Facility Research Paper (1).
- Gazzale, Robert S., Jamison, Julian, Karlan, Alexander, Karlan, Dean S., 2011. Ambiguous solicitation: ambiguous prescription. *Econ. Inq.* 51 (1), 1002–1011.
- Giné, Xavier, Townsend, Robert, Vickery, James, 2008. Patterns of rainfall insurance participation in rural India. *World Bank Econ. Rev.* 22 (3), 539–566.
- Haisley, Emily, Loewenstein, George, 2011. It's not what you get but when you get it: the effect of gift sequence on deposit balances and customer sentiment in a commercial bank. *J. Market. Res.* 48 (1), 103–115.
- Haselhubn, Michael P., Pope, Devin G., Schweitzer, Maurice E., 2009. Size Matters (and so does Experience): How Personal Experience with a Fine Influences Behavior, Working Paper.
- Healy, Andrew, Lenz, Gabriel S., 2014. Substituting the end for the whole: why voters respond primarily to the election-year economy. *Am. J. Polit. Sci.* 58 (1), 31–47.
- Hong, Harrison, Kubik, Jeffrey D., Stein, Jeremy C., 2004. Social interaction and stock-market participation. *J. Financ.* 59 (02(1)), 137–163.
- Jack, Billy, Suri, Tavneet, 2014. Risk sharing and transactions costs: evidence from Kenya's mobile money revolution. *Am. Econ. Rev.* 104 (1), 183–223.
- Karlan, Dean, Osei, Robert, Osei-Akoto, Isaac, Udry, Christopher, 2014a. Agricultural decisions after relaxing credit and risk constraints. *Q. J. Econ.* 129 (2), 597–652.
- Karlan, Dean S., Jamison, Julian, Zinman, Jonathan, May 2014b. Financial Education and Access to Savings Accounts: Complements or Substitutes? Evidence from Ugandan Youth Clubs.
- Kaustia, Markku, Knüpfer, Samuli, 2008. Do investors overweight personal experience? Evidence from IPO subscriptions. *J. Financ.* 63 (6).
- Koszegi, Botond, Szeidl, Adam, 2013. A model of focusing in economic choice. *Q. J. Econ.* 128, 53–107.
- Malmendier, Ulrike, Nagel, Stefan, 2011. Depression babies: do macroeconomic experiences affect risk taking? *Q. J. Econ.* 126 (1), 373–416.
- Bayer, Patrick J., Douglas Bernheim, B., Scholz, John Karl, 2009. The effects of Financial Education in the Workplace: Evidence from a Survey of Employers. *Econ. Inquiry* 47 (4), 605–624.
- Schreiber, C.A., Kahneman, D., 2000. Determinants of the remembered utility of aversive sounds. *J. Exp. Psychol.: Gen.* 129, 27–42.
- Taylor, S.E., Thompson, S.C., 1982. Stalking the elusive vividness effect. *Psychol. Rev.* 89, 155–181.