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4-2018

# Modeling security and privacy requirements: A use case-driven approach

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# **Citation**

MAI, Phu Xuan; GOKNIL, Arda; SHAR, Lwin Khin; PASTORE, Fabrizio; BRIAND, Lionel; and SHAAME, Shaban. Modeling security and privacy requirements: A use case-driven approach. (2018). Information and Software Technology. 100, 165-182. Available at: https://ink.library.smu.edu.sg/sis\_research/4893

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Information and Software Technology





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# Modeling Security and Privacy Requirements: a Use Case-Driven Approach

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#### ABSTRACT

Context: Modern internet-based services, ranging from food-delivery to home-caring, leverage the availability of multiple programmable devices to provide handy services tailored to end-user needs. These services are delivered through an ecosystem of device-specific software components and interfaces (e.g., mobile and wearable device applications). Since they often handle private information (e.g., location and health status), their security and privacy requirements are of crucial importance. Defining and analyzing those requirements is a significant challenge due to the multiple types of software components and devices integrated into software ecosystems. Each software component presents peculiarities that often depend on the context and the devices the component interact with, and that must be considered when dealing with security and privacy requirements. Objective: In this paper, we propose, apply, and assess a modeling method that supports the specification of security and privacy requirements in a structured and analyzable form. Our motivation is that, in many contexts, use cases are common practice for the elicitation of functional requirements and should also be adapted for describing security requirements. Method: We integrate an existing approach for modeling security and privacy requirements in terms of security threats, their mitigations, and their relations to use cases in a misuse case diagram. We introduce new security-related templates, i.e., a mitigation template and a misuse case template for specifying mitigation schemes and misuse case specifications in a structured and analyzable manner. Natural language processing can then be used to automatically report inconsistencies among artifacts and between the templates and specifications. Results: We successfully applied our approach to an industrial healthcare project and report lessons learned and results from structured interviews with engineers. Conclusion: Since our approach supports the precise specification and analysis of security threats, threat scenarios and their mitigations, it also supports decision making and the analysis of compliance to standards.

# 1. Introduction

Modern internet-based services like home-banking [1], musicstreaming [2], food-delivery [3], and personal-training [4] are delivered through multi-device software ecosystems, i.e., software systems with components and interfaces that are executed on different types of devices including Web browsers, desktop applications, mobile applications, smart-TVs, and wearable devices. Most of the multi-device software ecosystems process private end-user data collected and stored by different devices, such as credit balance reported by banking applications, locations visited by end-users, and health status tracked by personal training applications. The adoption of multi-device software ecosystems augments security and privacy risks because of the presence of multiple attack surfaces (points at which security attacks can be

executed), including malware that steals consumer and corporate data from smartphones [5] and Web applications that unintentionally expose confidential data [6]. Therefore, security and privacy have become a crucial concern in the development of software ecosystems, starting from requirements analysis to testing.

To identify the security requirements of a multi-device software ecosystem, it is necessary to take into consideration the characteristics of the specific service being developed and of the device types on which the service is going to be deployed. An example requirement of a homebanking smartphone service is that the user should automatically log off when the phone screen is locked to prevent phone thieves from accessing the bank account. This requirement is inappropriate for other types of services, e.g., personal training services which are used by runners and thus should be accessible without logging in, even after a screen

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https://doi.org/10.1016/j.infsof.2018.04.007

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Received 9 November 2017; Received in revised form 19 February 2018; Accepted 16 April 2018 Available online 19 April 2018 0950-5849/ © 2018 Elsevier B.V. All rights reserved.

lock (which normally happens while running). Examples of device specific characteristics that impact on security requirements include Web applications running on dedicated servers that are always online and thus prone to brute force attacks via the network. Mobile applications, instead, are often idle or offline, but they usually run on a device that is potentially shared with malicious applications inadvertently installed by end-users. Such applications can steal private data if it is not properly protected (e.g., through encryption). Therefore, it is crucial to precisely model and analyze security and privacy requirements of such multi-device software ecosystems early in their development.

In this paper, we propose, apply, and assess a use case-driven modeling method that supports the specification of security and privacy requirements of multi-device software ecosystems in a structured and analyzable form. Use cases are one of the most common means adopted by software engineers to elicit requirements because they ease the communication between stakeholders [7]. Therefore, to achieve widespread applicability, the need for integrating security requirements with use case modeling warrants the development of a use case-driven, security requirements modeling method that is, in our context, tailored to the development of multi-device software ecosystems.

Considerable research has been devoted to eliciting and analyzing security requirements using various forms of use cases (e.g., abuse cases  $[8,9]$ , security use cases  $[10]$ , and misuse cases  $[11-14]$ ). However, the applicability of these approaches in the context of security and privacy requirements modeling for multi-device software ecosystems shows limitations with respect to (1) their support for explicitly specifying various types of security threats (a security threat is a possible event that exploits a vulnerability of the system to cause harm), (2) the definition of threat scenarios (a threat scenario is a flow of events containing interactions between a malicious actor and system to cause harm), and (3) the specification of mitigations for these threats.

These three features are essential in the type of business context we target where it is required to explicitly identify the threat scenarios that may affect important business operations in order to identify appropriate mitigation schemes and trade-offs between functional requirements and security and privacy concerns. It is also expected that such security requirements, specified in a structured and analyzable form, provide support for security testing, for example by helping with the identification of attack surfaces. In addition to specifying security threats, a common practice in many environments requires mitigation schemes to be documented for the stakeholders to demonstrate compliance with applicable security and privacy standards and regulations. However, existing approaches lack reusable templates to specify such mitigation schemes.

The goal of this paper is to address the above challenges by proposing a use case-driven, security requirements modeling method called Restricted Misuse Case Modeling (RMCM), which adapts existing methods and extends them. In RMCM, we employ misuse case diagrams proposed by Sindre and Opdahl [13] to model security and privacy requirements in terms of use cases. Misuse cases describe attacks that may compromise use cases; security use cases specify how to mitigate such attacks. For eliciting security threats and threat scenarios in a structured and analyzable form, we adopt the Restricted Use Case Modeling method (RUCM) proposed in [15] to write use case specifications. RUCM is based on a template and restriction rules, reducing ambiguities and incompleteness in use cases. It was previously evaluated through controlled experiments and has shown to be usable and beneficial with respect to making use cases less ambiguous and more amenable to precise analysis and design [16–23]. However, since RUCM was not originally designed for modeling security and privacy requirements, we extend the RUCM template with new restriction rules and constructs, targeting the precise modeling of security threats. Further, we provide a template for mitigation schemes and three mitigation schemes that are pre-specified with standard and secure coding methods for mitigating common security threats. They can be readily

used and revised as necessary.

In this paper, we focus on one important aspect of privacy: the security of personal data. More specifically, we support the modeling of requirements regarding three data protection goals [24]: confidentiality, integrity and availability. The definition of methods to model other data protection requirements (e.g., unlinkability, transparency, and intervenability) and to target privacy-related activities other than information processing (e.g., dissemination or collection [25]) is out of the scope of this paper (related work includes reports and regulations on data minimization, collection limitation, and purpose specification [26–29]).

Leveraging on the analyzable form of our models, RMCM employs Natural Language Processing (NLP) to report inconsistencies between a misuse case diagram and its RMCM specifications, and to analyze the compliance of such specifications against the provided RMCM templates. NLP is also used to identify and highlight the control flow leading to different threat scenarios and the steps in RMCM specifications that refer to interactions between malicious actors and the system. The latter provides security testers with information about attack surfaces on which security testing should focus. To summarize, the contributions of this paper are:

- RMCM, a security requirements modeling method supporting the precise and analyzable specification of security threats, threat scenarios, and their mitigations, in the context of use case driven development of multi-device software ecosystems;
- a practical toolchain, available at our tool website [30], including (1) a component that extends Papyrus [31] to support misuse case diagrams, (2) a component that extends IBM Doors [32] to support misuse case specifications and mitigation schemes in the RMCM templates, and (3) a component relying on NLP to detect inconsistencies among these artifacts;
- a case study demonstrating the applicability of RMCM in a realistic development context involving multiple service and software providers in the healthcare domain.

This paper is structured as follows. Section 2 introduces the context of our case study to provide the motivations behind RMCM. Section 3 describes the limitations of state-of-the-art approaches that we identified by concretely applying these approaches on our industrial case study. Section 4 discusses the related work. Section 5 provides an overview of RMCM. Section 6 focuses on the use case extensions in RMCM. In Section 7, we present our tool support. Section 8 reports on our industrial case study, from which we draw conclusions on the benefits and applicability of the proposed approach. Section 9 concludes the paper.

# 2. Context and motivation

The work presented in this paper is part of a European Union (EU) project, i.e., EDLAH2 [33], in the healthcare domain. The project brings academic institutions and software development companies together in a consortium to enhance the lifestyle of elderly people through a gamification-based approach. Gamification transforms activities that we are normally reluctant to do, e.g., exercising regularly, into a competition [34]. The objective of the EDLAH2 project is to provide a set of gamification-based services on mobile devices that engage and challenge clients (elderly people) to improve their physical, mental, and social activities.

To achieve this objective, the EDLAH2 consortium is developing a multi-device software ecosystem, i.e., a set of software components that can run on multiple types of systems and devices, which include mobile and wearable device applications (services). In EDLAH2, the mobile applications are used to incentivize elderly people to perform intellectual activities (e.g., solving logic-based games including Sudoku), while the wearable device applications are used to track physical activities (e.g., tracking heartbeat and footsteps via a bracelet device). These applications collect data to store in a central data repository in a server. The EDLAH2 website, i.e., iCare [35], provides access to the data collected by the applications. It allows the carers of the clients to create user accounts and to configure the system (e.g., selecting mobile applications to install on the client's devices). The EDLAH2 system has thus a multi-tier and multi-device architecture, in which mobile applications interact with Web applications (i.e., software applications running on a Web server), Web applications interact with databases and third-party software, and mobile applications interact with mobile device data storage (e.g., SQLite or SD cards). In this paper, we use the multi-device software ecosystem developed for EDLAH2 as a case study to motivate, illustrate, and assess RMCM.

The objective of EDLAH2 entails that end-users (i.e., elderly people) provide access not only to their personal data but also to their daily activities. Hence, EDLAH2 is representative of contexts where engineers face the significant challenge of defining and ensuring security and privacy requirements in systems that process users' private data which is produced and shared by multiple components. Ensuring security and privacy in such contexts is complicated by multiple factors such as the presence of multiple components, communication over networks, and complex information flows involving multiple actors (e.g., end-users, mobile apps, third party software, and Web apps).

Multi-device software ecosystems like EDLAH2 are thus exposed to numerous security threats such as information disclosure, information modification, unauthorized access, and denial of service. A security threat becomes a reality in the presence of vulnerabilities that can be exploited by an attacker. Vulnerabilities might be introduced because of different reasons, ranging from the incomplete identification of security requirements to the adoption of bad programming practices, or the misconfiguration of software components and libraries. For example, disclosure of customer information may depend on improper requirements analysis, (e.g., the software analyst does not realize that the system should not expose the e-mail addresses registered on the platform). SQL injection (SQLI) attacks often depend on bad programming practices (e.g., SQL statements created without relying on standard libraries that include sanitization mechanisms). Cross site scripting (XSS) vulnerabilities may depend on misconfiguration of default Javascript protection options. To systematically determine countermeasures which mitigate security threats, it is thus crucial to explicitly model both the activities that the system should perform to protect itself and the potential security threats that depend on the type of software components being developed.

The current development practice in EDLAH2 is use case-driven and involves UML use case diagrams and use case specifications for describing functional requirements. Fig. 1 depicts part of the use case diagram of EDLAH2. Client and Carer are the main actors of the system while Bracelet, Game App, Browser and Skype are the secondary actors representing the third-party apps. The use cases describe seven main functionalities: get fitter, play games, do social activities, get rewards, log in, create account, and configure system.

A use case specification contains a detailed description of a use case and usually conforms to a template [36–38]. The Cockburn template [36] had been followed so far to document EDLAH2 use case specifications in EDLAH2. Fig. 2 shows two examples of such specifications that are part of EDLAH2. Log in describes how the carer logs into the system via the iCare website. Get Fitter describes how the client checks his physical activities and condition (e.g., heart beat rate, number of steps and minutes of walking) as measured by the wearable device (i.e., bracelet).

The sample use case specifications reflect scenarios in which the client and the carer use the system as expected. From these scenarios, one may also observe that the system accesses, processes, propagates, and stores the user's private information. As a result, security and privacy concerns need to be elicited such that stakeholders can take appropriate actions where needed.



Fig. 1. Part of the use case diagram of EDLAH2.



Fig. 2. Sample use case specifications for part of the EDLAH2 system.

# 3. Definition of security and privacy requirements of a software service ecosystem: Practical challenges

Standard use case templates, such as Cockburn's, are insufficient to document security and privacy concerns in use case specifications [13,14]. One state-of-the-art approach for eliciting security concerns, together with functional requirements, provides a misuse case specification template [11,13] which extends a use case template with additional notions such as misuse and mitigation point. We applied this template in the context of the EDLAH2 project and attempted to elicit



30 2a. The system rejects the request.

Fig. 3. Sample misuse case specifications for part of the EDLAH2 system.

some of the security and privacy concerns for the use case specifications reported in Fig. 2. Some results of our attempt are shown in Fig. 3. The Get Unauthorized Access and Expose Information from Mobile misuse case specifications we targeted are similar to the example given in [13]. The basic and alternative paths in Fig. 3 describe the sequence of actions that malicious actors go through to cause harm. The mitigation points document the actions in a path where the misuse case can be mitigated (Lines 19–20 in Fig. 3).

Based on this attempt, we identified three challenges that need to be considered when capturing security and privacy requirements in use case-driven development of multi-device software ecosystems:

Eliciting security threats in an explicit, precise form (Challenge 1). We noticed that although the template we applied supports specifying various threats, it does not support their specification in a precise and unambiguous manner. This is the same for other related approaches such as [8,10,11,13]. We identified three main limitations, reported in the following.

First, existing templates do not provide glossary or keywords for specifying common security threats. For instance, the Get Unauthorized Access misuse case in Fig. 3 corresponds to unauthorized access via SQLI (for categorizing the security threats, we follow the common, wellknown terminology given in OWASP [39,40]). In the specification, the term "SQL" was not even used. Likewise, the Expose Information from Mobile misuse case corresponds to information disclosure due to insecure data storage.

Second, existing templates do not provide a precise and systematic way to determine malicious actors in the specification. However, providing security extensions or keywords for precisely specifying common security threats, specific to the device type, would be useful. It would facilitate unambiguous communication among stakeholders and support various automated analyses, including security testing (e.g., identify the attacks that might hit a specific functionality and verify if its implementation properly prevents the attacks by simulating the attacker behaviour).

Third, existing templates do not explicitly distinguish between malicious actor-system interactions and other types of interactions. For

instance, the steps in Lines 4–5 in Fig. 3 correspond to the malicious actor-system interactions, whereas the steps in Lines 6–9 correspond to the system's internal state changes. The interactions between malicious actors and the system contain information about the attack surfaces. But since the specification provided in Fig. 3 does not make this important difference, it might be difficult for a security tester to precisely determine where the attack surface is. In this case, the attack surface consists of the parameters in the login URL.

Eliciting threat scenarios in a structured and analyzable form (Challenge 2). The existing templates have two shortcomings in eliciting threat scenarios. First, they do not have any explicit control flow structure. For instance, the Get Unauthorized Access misuse case in Fig. 3 tries a list of user name and password tuples iteratively until the malicious user logs into the system to get privileges. Since we do not have any explicit loop structure in the template we use for misuse cases in Fig. 3, we tried to describe the loop condition for the threat in nonrestrictive natural language ('... until the system checks that...' in Line 15 in Fig. 3). However, it is not clear where the iteration starts in the execution flow. Second, this does not allow to discern different types of scenarios — scenarios that a malicious actor may follow to successfully harm the system and scenarios that may not result in such harm. For instance, in the Get Unauthorized Access misuse case in Fig. 3, there are two alternative paths — the one starting from Line 12 leads to the scenario where the malicious actor harms the system and the other one starting from Line 16 leads to the scenario where the malicious actor fails to harm the system. As a result, it may not be easy for the stakeholders or an analysis tool to distinguish control flows and conditions leading to threat scenarios. Therefore, such specifications can be ambiguous and cannot support automated analyses.

Eliciting mitigation schemes (Challenge 3). After identifying security threats in threat scenarios, it is crucial to specify mitigation schemes matching these threats to demonstrate that the software design complies with applicable security and privacy standards and regulations. Such mitigation schemes provide the developers with guidance on how to prevent security threats specified in misuse cases. Different security threats and threat scenarios often share common mitigation methods and guidance. For instance, the two different security threats — information disclosure via SQLI and unauthorized access via SQLI can both be mitigated by parameterizing the SQL queries. Existing work only supports specifying the flow of events mitigating each specific threat scenario (see Section 4). Such flows of events are embedded in misuse case specifications where one should specify the mitigation points (Lines 18–20 in Fig. 3). There is no structured way to specify the guidance for developers to mitigate security threats. In other words, there is a lack of template support for specifying mitigation schemes that can be reused and adapted for various security threats.

In this work, we focus on how to best address these three challenges in a practical manner. Automated test generation for security testing is one potential application of our method, but we leave it out for future work.

# 4. Related work

There are numerous approaches in the literature to model security and privacy requirements [41–46] [47,48]. In a comprehensive literature review [42], security requirements engineering methods were distinguished across six categories: multilateral (e.g., [49–51]), UMLbased (e.g., [13,52,53]), goal-oriented (e.g., [54–60]), problem framebased (e.g., [61–66]), risk/threat analysis-based (e.g., [67–72]), and common criteria-based approaches (e.g., [73-75]). The multilateral approaches follow the principles of multilateral security [76] and focus on consolidating and reconciling the views of multiple stakeholders on the security and privacy requirements. Goal-oriented methods guide engineers towards the refinement of security [54–59] and privacy [54,60] features from high level requirements and have been applied to check whether a system meets its security requirements [54,58], to identify

trade-offs between security and other requirements [59], and to identify the architecture that suits the given goals [60]. The risk/threat analysis-based approaches consist of the identification of security goals and threats and focus on the analysis of the effects of these threats based on system specific information like trust relations among parties [68], likelihood of incidents [67], or data storage locations [77].

The problem frame-based approaches make use of the ideas underlying Jackson's problem frames [78], and have been adopted to model both security [61–65] and privacy requirements [66]. The common criteria-based approaches follow an international standard for information technology security evaluation [73].

Since our modeling method is based on misuse cases [13] extending UML use case diagrams, it can be considered a UML-based approach. It also relies on a form of risk/threat analysis to capture various security threats, to elicit threat scenarios in a structured form, and to specify mitigation schemes. In the following, we discuss the previous works in the literature with respect to the challenges identified in Section 3, mainly focusing on the UML-based and risk/threat analysis approaches.

Eliciting security threats in an explicit, precise form. Most of the existing approaches rely on UML diagrams and use case specification templates to capture security threats. McDermott and Fox [8,9] propose abuse cases to describe harmful interactions (i.e., security threats) between a system and malicious actors, but relations between abuse cases and other types of requirements are not described. Sindre and Opdahl [13] extend UML use case diagram with misuse cases and security use cases to model security threats (i.e., misuse), security-related requirements (i.e., threat mitigation) and other functional requirements. Alexander discusses automation to support misuse case diagrams [79,80] and reports experiences with misuse case diagrams in an industrial setting [81]. Rosado et al. [82] show how misuse case diagrams are employed to model the security requirements of a grid application, while Rostad [12] extends misuse case diagrams with the notion of vulnerability, i.e., a weakness that may be exploited by attackers. Misuse case diagrams can be employed to represent misuse cases, security use cases and their relations, but not to capture security threats in misuse cases. To address this problem, Sindre and Opdahl [14] adapt a use case specification template for detailed textual descriptions of threat scenarios. Common criteria-based approaches [74,75] apply the adapted template with misuse case diagrams [13,14] to elicit security threats and requirements. This template is extended for misuse case generalization [83] and reuse [84]. Deng et al., [85] employ the misuse case template [14] in their privacy threat analysis framework to elicit privacy threat scenarios. Omoronyia et al., [86] introduce two new fields into the template to highlight contextual properties of privacy misuse cases. Firesmith [10] proposes a similar template for security use cases which represent security-related requirements combined with a form of threat scenarios. However, these templates do not provide any construct or restriction rule to capture security threats in a precise and analyzable form to support automated analyses. El-Attar [87,88] proposes an approach to guide the analysts towards developing consistent misuse case diagrams and specifications. El-Attar's specifications can be automatically processed thanks to the presence of keywords, e.g., misuse case and include, that are used within the fields present in common use case templates. However, the keywords introduced by El-Attar do not support capturing security threats in an explicit form.

Goal-based approaches, such as KAOS [89], Secure Tropos [58], and attack trees [90], provide templates for specifying threats and common security goals. For instance, KAOS [89] models threats as fault trees, also referred to as obstacle trees, in which the root is a negation (antigoal) of a security goal. Based on the anti-goals, the approach determines how attackers may harm the system under design. PriS [60] is a goal-oriented methodology that focusses on privacy requirements. It includes a set of patterns that describe the processes to put in place in order to achieve a specific privacy goal, and provides a method to determine the architectural solution that fits the requirements. PriS

mostly focusses on goals, and provides little support to model privacy threats. CORAS [67], a risk analysis-based approach, rather focuses on the risks posed by security threats and on guiding the analysts in performing security risk analysis. It supports eliciting security threats using UML-like diagrams and some security-related notations at a high level. Rashid et al. [91] employ the grounded theory method [92] and incident fault trees [93] to discover and document emergent security threats which are implicit within and across a variety of security incidents. Risk-analysis approaches targeting privacy concerns instead focus on the definition of questionnaires that support analysts in the identification of privacy risks, but do not provide templates or models to capture the risks in a structured form [77,94].

Other approaches focus on security policy violations [52,95,96] and conflicting security objectives [49,51]. SecureUML [52] is a modeling language for the model-driven development of secure, distributed systems based on UML, but its modeling support is limited to specifying policies for access control threats. Breaux et al., [95,96] propose a methodology which maps privacy requirements in natural language text to a formal language in description logic to detect conflicting privacy requirements causing threats. The analysis of conflicting privacy requirements is limited to the detection of conflicts between which data is actually processed and which data processing activity is declared in the policy. Multilateral approaches [49,51] analyze general security and privacy needs of all the stakeholders of a system-to-be to consolidate different stakeholders' views on security threats. These approaches focus on identifying and resolving conflicts between different security goals of stakeholders. Their artifacts (e.g., UML models and attack trees) may explicitly capture interactions among security requirements as well as between security and functional requirements. Automated analysis of the artifacts to identify conflicts and ambiguities is also possible with some form of formalization work. However, the existing multilateral approaches provide rather conceptual frameworks. For example, SQUARE [51] only recommends to apply existing techniques that best suit the project at hand to model various threats.

In general, all the above-mentioned approaches provide systematic methods for modeling security threats and requirements in terms of security goals, anti-goals, attack trees, and/or access control policies at a high level. However, they do not focus on capturing security threats in a precise, detailed, and structured form. Therefore, automated analyses of the artifacts produced by these approaches are often not possible without incorporating additional formal notations such as temporal logics or logical formulas, which can be a tedious requirement even for developers and security analysts. In contrast to these approaches, our approach focuses on providing well-defined templates, restriction rules, and keywords to precisely capture various security threats in misuse case specifications. As our approach only requires knowledge on use case specification methods, it is relatively easy for stakeholders to participate and communicate. The templates, restriction rules and keywords are proposed such that they enable automated analyses (to identify conflicts and ambiguities) on the generated artifacts (i.e., misuse case diagrams and specifications).

Eliciting threat scenarios in a structured and analyzable form. The templates proposed for misuse cases  $[14,87,88]$ , security use cases [10] and abuse cases [9] extend the common use case templates in the literature to elicit security requirements. But in general they do not provide any extension or any control flow structure to systematically identify and capture various threat scenarios. Some approaches employ UML models to use the control flow structures of UML in eliciting threat scenarios. For instance, Whittle et al. [97] propose the use of sequence diagrams for the analysis of threat scenarios in misuse cases, while Sindre et al. [98] incorporate malicious activities and malicious actors in UML activity diagrams to model potential attacks. Secure Tropos [58] incorporates security rules in UML sequence diagrams. Song et al., [99] propose to use aspect sequence diagrams to model access control-related security requirements. CORAS [67] employs UML sequence and activity diagrams to model the behavior of the system under attack. UMLsec [100] combines several UML diagrams (e.g., statecharts and interaction diagrams) for modeling and analyzing threat scenarios. It also proposes some UML extensions (i.e., stereotypes, constraints, tagged values defined in a UML profile) to capture security concepts.

Attack trees [101] and Microsoft's threat modeling approach [90], which can be considered as a special case of goal-based approaches, represent attacks or security threats against a system in a tree structure. The root node in the tree structure represents the attacker's goal while leaf nodes represent different ways of achieving that goal. A tree reflects the sequences of actions that must be carried out (a threat scenario) to realize a threat. However, it does not capture the conditions that must be met for the attack to happen. Problem frames are also used to model security threats [61,62,102]. They are basically diagrams representing the assets to be protected, the malicious subjects, the potential vulnerabilities of the system that the malicious subjects may exploit, and the environment through which the malicious users interact with the assets. Hatebur et al., [62] equip problem frames, representing threat scenarios, with preconditions and postconditions. Preconditions are specified using logical formulas to express what conditions must be met for a frame to be applicable.

Although the above-mentioned approaches provide diagrams or formalizations that employ a form of control flow structures in describing threat scenarios in a structured form, they do not provide any systematic way to distinguish scenarios that cause harm from those that do not. In addition, these approaches generally aim to aid the analysts for modeling threat scenarios using sequence/activity diagrams or formal methods. It is not clear whether stakeholders, who are not developers and with different levels of technical competence, can use these approaches. Since our approach is based on use cases, it allows different types of stakeholders to participate and communicate. We extend the RUCM template because it already provides control flow structures, e.g., 'do...while' and 'if...then...else...', which can also be used for modeling threat scenarios. The new extensions we proposed capture success and failure scenarios in a structured and analyzable form.

Eliciting mitigation schemes. The template proposed by Sindre and Opdahl [14] supports mitigation points where one can specify the flow of events mitigating each specific threat scenario. There is, however, no structured way to specify mitigation schemes, i.e., the guidance and methods for developers to mitigate security threats. Our approach is the first that provides template support for specifying mitigation schemes, which can be reused for mitigating various security threats. Further, to the best of our knowledge, the current approaches do not provide a way for stakeholders to demonstrate compliance of their software design against applicable security standards, which is an important requirement in many contexts. Using our mitigation and security use case templates, this compliance-traceability requirement can be met.

#### 5. Overview of our modeling method

The process in Fig. 4 presents an overview of our modeling method, RMCM. It is designed to address the challenges stated above in the use case-driven development context we described for multi-device software ecosystems, and builds upon and integrates existing work. The RMCM output is a misuse case diagram, use case specifications, security use case specifications, misuse case specifications, and mitigation schemes.

In Step 1, Elicit requirements as use cases, security use cases and misuse cases, the analyst elicits functional and security requirements relying on a misuse case diagram and the extended RUCM template (hereafter RMCM template), which are detailed in Section 6. Functional requirements and security requirements are captured in the misuse case diagram while it is further detailed in use case, security use case and misuse case specifications (Challenges 1 and 2). While use cases capture functional requirements, security use cases capture security



Fig. 4. Approach overview.

countermeasures addressing potential attacks, which are themselves represented with misuse cases.

In Step 2, Check conformance for diagram and specifications, RMCM-V (Restricted Misuse Case Modeling - Verifier), the tool we developed for RMCM, automatically checks the consistency between the misuse case diagram and specifications, and between the specifications and the RMCM template. It relies on NLP. If there is any inconsistency, the analyst updates the diagram or specifications (Step 1). Steps 1 and 2 are iterative: the specifications and diagram are updated until the specifications conform to the RMCM template and they are consistent with the diagram.

In Step 3, Elicit mitigation schemes for misuse cases, mitigation schemes are elicited for the security threats specified in misuse cases (Challenge 3). Different from security use cases specifying the flow of events mitigating a specific threat scenario, mitigation schemes provide the secure coding methods adopted by the system, guidelines on how to educate users and other mechanisms to prevent various security threats in general. In Step 4, Check conformance for mitigation schemes, RMCM-V automatically checks whether the mitigation schemes conform to the mitigation template. Steps 3 and 4 are also iterative: the mitigation schemes are updated until they conform to the template.

The proposed method enables engineers to capture security threats and countermeasures. Risk analysis, i.e., ranking and prioritizing of security threats, is out of our scope. However, in contexts where risk analysis drives the engineering process (e.g., to prioritize test cases [103,104]), the proposed approach can be integrated with existing risk analysis techniques, for example, techniques that rely on misuse case diagrams [105]. Similarly, the Common Vulnerability Scoring System (CVSS) [106] can be used to evaluate the risks due to vulnerabilities affecting the deployed production system.

In the following sections, we provide a detailed description of the steps of the proposed approach.

## 6. Capturing security requirements

In this section, we describe the artifacts produced by RMCM. We discuss how they were extended, compared to what was proposed in existing work, and illustrate how they address our three challenges with the running example.

### 6.1. Use case diagram with misuse case extensions

To capture misuse cases, security use cases, use cases, and their relationships, RMCM relies on the misuse case extensions proposed by Sindre and Opdahl [13] for use case diagrams. We made this choice for RMCM because of the explicit representation of misuse cases, security use cases, and their relationships (i.e., threaten and mitigate). In the following, we briefly introduce our extensions. The reader is referred to [13] for further details. Fig. 5 depicts part of the misuse case diagram for EDLAH2.

As shown in Fig. 5, misuse cases, i.e., sequence of actions that a malicious actor can perform to cause harm, are greyed to distinguish them from use cases. Likewise, malicious actors (e.g., Malicious app) are distinguished from benign actors (e.g., Carer) and labeled with the keyword 'malicious'. The UML stereotype ≪security≫ is used to

distinguish security use cases that are countermeasures against misuse cases. In addition to the use case relationships (e.g., include and extend), mitigate is used for specifying the relationships between security use cases and misuse cases; and threaten is used for specifying the relationships between misuse cases and use cases [13]. For instance, in Fig. 5, Validate Website Inputs mitigates Get Unauthorized Access via SQLI, which threatens Log in. Expose Information via Insecure Data Storage is an abstract misuse case that is extended by some concrete misuse cases threatening Get Fitter, Play Games, Do Social Activities, and Get Rewards. For space reasons, we do not show them here. Please refer to our website [30] for details.

#### 6.2. Misuse case and security use case specifications

Regarding misuse case specifications, to elicit security threats in a precise form and to elicit threat scenarios in a structured and analyzable form (Challenges 1 and 2), we propose the RMCM template, an extension of the RUCM template, shown in Table 1, and new restriction rules, shown in Table 2. The misuse case specifications are elicited using this template, further using the new restriction rules in addition to the original ones. These template and restriction rules are designed to make (mis)use case specifications explicit, precise, and analyzable by restricting the use of natural language and by using specific keywords. Our extensions specifically target the modeling of security and privacy concerns for multi-device software ecosystems.

Fig. 6 shows two simplified misuse case specifications of EDLAH2 written in RMCM, with all the RMCM keywords written in capital letters.

The original RUCM template provides basic and alternative flows which we adapted as Basic Threat Flow, Specific/Bounded/Global Alternative Flow and Specific/Bounded/Global Alternative Threat Flow (see Table 1). Threat flows specify unwanted incidents. Different from a basic flow in a use case specification, which describes a nominal scenario for an actor to use the system as intended, a basic threat flow



Fig. 5. Part of the misuse use case diagram for EDLAH2.

#### Table 1

Restricted misuse case modeling (RMCM) template.



#### Table 2 RMCM extensions.



describes a nominal scenario for a malicious actor to harm the system. It contains misuse case steps and a postcondition (Lines 6–13 and 38–41). A misuse case step can be one of the following interactions: a malicious actor initiates a security attack to the system (Lines 7,8,18,19,20, and 39); the system validates a request and/or data (Line 11); the system replies to a malicious actor with a result (Lines 12,17,27 and 40). A step can also capture the system altering its internal state (Lines 9 and 10). In addition, the inclusion of another use case can be specified as a step.

In RMCM, the assets impacted by a threat scenario are specified in the Assets field of the misuse case specifications. In addition, the assets should appear also in the postcondition of the basic threat flow or the specific/bounded/global alternative threat flows (Lines 13,23,30,41 and 47). In RMCM, the purpose of postconditions is to capture the consequences that the activities of the malicious user/app have on the

assets (Line 13).

In the following, we discuss with examples how the rules in Table 2  $(R1-R15)$  are applied to address Challenge 1:

The step in Line 7 applies R12 to explicitly specify the security threat in which a malicious actor, tagged with the 'MALICIOUS' keyword (R1), initiates an SQL injection attack through the two user input fields 'user name' and 'password' of the login URL. The 'SQLI' keyword (R3) is used to explicitly specify the type of security threat. The step in Line 8 specifies another threat in which the malicious actor bypasses the input validation method, possibly implemented on the client side (browser), and submits the login URL to the login server program directly (R13). Notice that in place of the 'SQLI' keyword as the value of the parameter ⟨attack⟩ in R12, the keywords 'XPATHI', 'XMLI', 'LDAPI', 'XSS', 'JSONI', 'BO', 'RCE' described in R4-R10 can be used to explicitly



Fig. 6. Misuse case specifications in RMCM.

elicit other types of code injection security threats. The step in Line 18 applies R14 to specify a security threat that exploits the information exposed in error or exception messages, tagged with the keyword 'DATA' (R2). The step in Line 39 applies R11 to specify a security threat in which a malicious actor attempts to access the user location data, tagged with the keyword 'DATA' (R2), locally stored in the mobile device (specified by stating the location of the data: 'log file of the system' in the  $\langle$ location $\rangle$  parameter). Note that in the step in Line 12, the 'welcome message' is not tagged with the keyword 'DATA' because it is not security-sensitive and thus, not considered as an information asset.

Some of the RMCM extensions in Table 2 are based on the mobile security threats listed in well accepted standards such as CWE [107] and OWASP [39], and in more general threat modeling approaches such as STRIDE from Microsoft [108]. For instance, the security extension in R15 reflects permission re-delegation threats specific to mobile apps; also local storage problem of mobile apps is covered by the extension in R11.

In the following, we discuss with examples how Challenge 2 is addressed:

The 'VALIDATES THAT' keyword (Line 11), described in the original RUCM [15], indicates a condition that must be true to take the next step, otherwise an alternative flow is taken. It is one of the control flow structures we use for threat scenarios. In Fig. 6, the system proceeds to Step 6 (Line 12) if the query is successful (Line 11).

In the original RUCM template, there are three types of alternative flows: specific, bounded and global. In RMCM, we employ these alternative flows to describe failure scenarios for security attacks. A specific alternative flow always refers to and depends on a condition in a specific step of the basic threat flow. A bounded alternative flow refers to more than one step in the basic flow (Lines 24–30) while a global alternative flow refers to any step in the basic flow. For specific and bounded alternative flows, the keyword RFS is used to refer to one or more reference flow steps (Line 25).

In the RMCM template (Table 1), we introduce Specific/Bounded/ Global alternative threat flows to describe alternative success scenarios and to distinguish them from failure scenarios for security attacks. For instance, in the Get Unauthorized Access via SQLI in Fig. 6, the specific alternative threat flow describes another success threat scenario (Lines 14–23) where the query is not validated by the system in the basic threat scenario (Line 11). The bounded alternative flow (Lines 24–30) describes the failure scenario for the attack given in this alternative threat flow (Lines 14–23).

Bounded and global alternative (threat) flows begin with the 'IF ... THEN' keyword, which is described in the original RUCM template, to describe the conditions under which alternative (threat) flows are taken (Line 26). Specific alternative flows do not necessarily begin with 'IF ... THEN' since a guard condition can be indicated in its reference flow step (Line 12). In addition, to describe threat scenarios, we also use other control flow structures — 'DO...UNTIL' and 'MEANWHILE' which are described in the original RUCM template. For instance, in the Get Unauthorized Access via SQLI misuse case in Fig. 6, the malicious user tries a list of user name and password tuples iteratively in an attempt to log in the system to obtain privileges. By having such explicit loop structure (Lines 16 and 21), we are able to specify where the iteration starts and ends in the execution flow of the threat scenario.

In our previous work [16], we introduced the keyword 'SENDS ... TO' as an RUCM extension for the system-actor interactions. The keyword eases automatic identification of steps for these interactions. For instance, Step 6 in Fig. 6 (Line 11) indicates a confirmation message from the system to the malicious user while Step 2 (Line 40) contains the user location data from the system to the malicious user.

In RMCM, use case specifications are elicited according to the original RUCM template and restriction rules [15]. Following [13], security use cases in RMCM specify the flow of events performed by the system to mitigate the attacks described in misuse cases. Differently from the original RUCM template, RMCM security use cases include two additional fields, 'Compliance' and 'Mitigate', to specify the standard provisions that the security use case should comply with and to specify the mitigated misuse case specifications (see Fig. 7).

Fig. 7 shows a simplified security use case (only some fields are shown) for mitigating the threat Get Unauthorized Access via SQLi. It provides compliance (Line 3) with a clause in the widely-used security standard — ISO/IEC 27001:2013 Information Security Management Systems Requirements.

Even though the proposed templates are generic, our current security extensions (Table 2) focus on the threats specific to multi-device software ecosystems including mobile and desktop devices, as per the focus of our paper. For instance, RMCM has some mobile-specific extensions in Table 2 while other extensions (e.g., SQLI in R3 in Table 2) are specific to database-centric Web applications. However, our security requirements modeling method can a priori be adapted to other types of systems. The proposed RMCM and mitigation templates in Table 1 and Table 3 are generic enough to apply our security





				Fig. 7. A security use case specification.
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Table 3 Mitigation template.



requirements modeling method to other application domains by introducing further security extensions into Table 2. However, since we have only evaluated our approach in the context of multi-device software ecosystems (see Section 8), we choose to remain conservative in our conclusions.

### 6.3. Mitigation schemes

To address Challenge 3, RMCM provides the mitigation template given in Table 3. The field 'Mitigation Scheme' in misuse case specifications refers to the scheme mitigating misuse cases (Table 1). Mitigation schemes themselves are specified in a separate table, according to the mitigation template, to facilitate reuse. Differently from security use cases specifying flow of events mitigating a specific threat scenario, mitigation schemes provide the secure coding methods adopted by the system, guidelines on how to educate users and other mechanisms to prevent various security threats in general. As different security threats can be mitigated by applying standard secure coding methods, such as those listed in OWASP [39], once a mitigation scheme is specified, it can be reused or tailored as necessary for various security threats. The field 'Mitigated Misuse Cases' in Table 3 lists such various security threats mitigated by a given scheme, while the field 'Compliance' lists the standard provisions that the mitigation scheme addresses.

Mitigation schemes have a different purpose than security use cases. While a security use case describes the sequence of activities that should be performed to implement an application specific requirement, mitigation schemes aim to be more general and capture compliance with standards, regulations and guidelines. Although, in general, mitigation schemes complement security use cases, in some situations these two specifications might be used to address the same security requirements. For example, data encryption, in addition to be a mitigation scheme item (see Task Item 2 of the mitigation scheme in Fig. 8), might be modelled as a security use case. The decision to model requirements with mitigation schemes or security use cases is taken by the software engineer based on the characteristics of the developed system, according to common practices. For example, a usual practice is to adopt use cases to model significant actor-system interactions but not to model a functionality exposed by third party services or software

<b>Scheme Name</b>	Secure Coding for Mobile Program.		
<b>Brief Descrip-</b> tion	This mitigation scheme mitigates serious and common security threats for mobile apps.		
Actors	Software Developer, Security Engineer.		
Mitigated <b>Misuse Cases</b>	Expose Information via Insecure Data Storage, Expose Infor- mation due to Insecure Authentication.		
Compliance	ISO/IEC 27001:2013 clause A.6.1.5:Information security in project management, clause A.9.4:System & application ac- cess control, clause A.10.1: Cryptographic controls.		
Mitigation <b>Tasks</b>	OBFUSCATE all apk files using an Android apk obfuscator. 1 ENCRYPT sensitive data stored in mobile device, such as $\mathfrak{D}$ SOLite database, cache and log files, and SD card. Apply root detection check. If jailbreak is detected, the 3 system warns the client of potential privacy data leakage. Periodically clear caching data automatically. 4 5 Do not grant files world readable or writable permissions. Perform code integrity violation check. 6 7 Educate users not to download apps from unofficial stores.		

Fig. 8. A sample mitigation scheme.

component interfaces (e.g., an API). According to this practice, data encryption is unlikely to be modelled as a security use case in systems that implement data encryption using standardized APIs.

Since mitigation schemes and security use cases are complementary, we have introduced the field 'Compliance' in both to provide precise traceability to specific clauses in standard provisions. Together, these artifacts provide a means for stakeholders to demonstrate compliance with applicable security and privacy standards and regulations. For instance, the mitigation scheme in Fig. 8 mitigates two misuse cases — Expose Information via Insecure Data Storage and Expose Information due to Insecure Authentication. It also supports compliance with some of the clauses in ISO/IEC 27001:2013. On our website [30], we give two additional mitigation schemes which are used to mitigate various security threats for EDLAH2.

One may argue that mitigation schemes seem to be no more than best secure coding practices with repetitions. We remark that the mitigation schemes precisely specify the actual practices adopted by the system (because not all of the security standards are applicable in practice for a specific system). Hence, they provide precise traceability to specific clauses in standard provisions for stakeholders to demonstrate compliance. In addition, mitigation schemes provide guidelines on how to educate users. As they are reusable for different security threats, repetitions would be minimal.

#### 7. Tool support

We have implemented a tool, RMCM-V (Restricted Misuse Case Modeling-Verifier), for checking the consistency between the misuse case diagram and the specifications, and the compliance of the specifications with the RMCM template. RMCM-V reports inconsistencies such as a misuse case diagram missing a threaten or mitigate relationship in specifications. Section 7.1 describes the layered architecture of the tool. Section 7.2 presents the tool features with some screenshots. For more details and accessing the tool executables, see: https://sites.google. com/site/rmcmverifier/.

### 7.1. Tool architecture

Fig. 9 shows the architecture of the tool. It consists of three layers: (i) the User Interface (UI) layer, (ii) the Application layer, and (iii) the Data **layer** 

User Interface (UI) Layer. This layer supports the activities of eliciting security and (mis)use cases, and mitigation schemes (see Fig. 4). We employ IBM Doors [32] for eliciting security and (mis)use case specifications and mitigation schemes according to the RUCM and RMCM templates and their restriction rules. We employ Papyrus [31]



Fig. 9. Layered architecture of RMCM-V.

for misuse case diagrams. Sindre and Opdahl [13] proposed a metamodel of the basic misuse case concepts and their relation to the UML metamodel. We adopted and implemented their proposed metamodel as a UML profile in Papyrus so that we can use the Papyrus model editor for drawing misuse case diagrams.

Application Layer. This layer supports the main activities of our modeling method in Fig. 4: checking conformance for diagram and specifications and checking conformance for mitigation schemes. It contains three main components implemented in Java: Mediator, Diagram-Specification Consistency Checker, and Specification-Template Conformance Checker. To access these Application Layer components through the UI Layer, we implemented an IBM Doors plugin.

The Mediator is a coordinator that manages the other two components. The Specification-Template Conformance Checker employs NLP to check whether the specifications and mitigation schemes comply with the RUCM and RMCM templates and their restriction rules. NLP is also used by the Diagram-Specification Consistency Checker to check the consistency between the misuse case diagram and specifications.

To support NLP, inspired by our previous work in requirements engineering (i.e., [18,19,109–111]), we employ a regular expression engine, called JAPE [112], in the GATE workbench [113], an opensource NLP framework. We implemented the restriction rules in JAPE. First, the specifications are split into tokens. Second, Part-Of-Speech (POS) tags (i.e., verb, noun, and pronoun) are assigned to each token. By using the restriction rules implemented in JAPE, blocks of tokens are tagged to distinguish RUCM/RMCM steps (e.g., actor to system interaction, malicious actor to system interaction, and internal actions), types of flows (i.e., threat-specific, alternative, and global), and mitigation scheme tasks. The NLP output contains the annotated use case steps and mitigation scheme tasks. The Diagram-Specification Consistency Checker and Specification-Template Conformance Checker process these annotations with the misuse case diagram to generate the list of inconsistencies among artifacts.

Data Layer. The specifications and the mitigation schemes are stored as native IBM Doors format. The misuse case diagram is stored using the UML profile mechanism.

### 7.2. Tool features

We describe the most important features of our tool: managing RMCM artifacts, checking the conformance of RMCM specifications with the RMCM template, checking the consistency of the misuse case diagram and the RMCM specifications, and checking the conformance of mitigation schemes with the mitigation template. These features support the steps of the modeling process given in Fig. 4.

Managing RMCM artifacts. This feature supports Step 1, Elicit Requirements as Use Cases, Security Use Cases and Misuse Cases, and Step 3, Elicit Mitigation Schemes for Misuse Cases, in Fig. 4. The analyst can create, update, and delete the misuse case diagram, the corresponding specifications, and the mitigation schemes by using the selected modeling tools (i.e., IBM Doors and Papyrus) adopted in RMCM-V.

Checking the conformance of RMCM specifications with the RMCM template. The conformance of use case, misuse case and security use case specifications with the RMCM template and extensions needs to be ensured in Step 2, Check Conformance for Diagram and Specifications, in Fig. 4. Our tool automatically checks (1) if the use case and security use case specifications conform to the RUCM template [15] and (2) if the misuse case specifications conform to the RMCM template and the security extensions in Table 1 and in Table 2. Table 4 presents some of the conformance rules for misuse case specifications. For instance, a specific alternative threat flow should have the header 'Specific Alternative Threat Flow' followed by the 'RFS' keyword which refers to a misuse case step in the basic threat flow or in another alternative flow. To implement the conformance rules, RMCM-V leverages the information provided by the NLP framework; for example, in the case of the rule 'GETS ⟨data⟩ FROM ⟨location⟩', NLP enables RMCM-V to identify the noun phrase that corresponds with the subject of the sentence appearing in the use case step. NLP is required also to verify writing rules inherited from RUCM; for example, to foster clarity in requirements, RUCM requires that only the present tense be used and that adverbs be avoided. Both verb tenses and adverbs are determined using NLP.

Fig. 10 shows a sample result of the conformance checking of the use case and misuse case specifications for EDLAH2 in Section 6. Four types of inconsistencies are reported in Fig. 10: (i) the 'REQUEST'

Some of the conformance checking rules for misuse case specifications.



#### $AA$

id: 912 wrong syntax: 2. The MALICIOUS user BYPASSES the login TO the login server program.

id: 818 wrong syntax: 2. The MALICIOUS app PROVIDES

AUTHENTICATE-BYPASS IN the reward collect request TO the database. id: 414 wrong syntax: 1. The app GETS user location DATA FROM

the log file of the system.

id: 337 wrong syntax: {Specific alternative threat flow should always end with "Abort/Resume" step} Back

Fig. 10. A conformance checking result reported in RMCM-V user interface.

keyword of R13 in Table 2 is missing in the misuse case specification, (ii) there is no 'AUTHENTICATE-BYPASS' keyword which can be used with the 'PROVIDES' keyword of R12, (iii) the 'MALICIOUS' keyword is missing before the 'GETS' and 'FROM' keywords of R11, and (iv) the 'ABORT/RESUME' step is missing in one of specific alternative threat flows in the misuse case specification. By clicking the links in the user interface, the user can access the non-conformant parts of the RMCM specifications (see 'id' links in Fig. 10).

Checking the consistency of the misuse case diagram and the RMCM specifications. The consistency of the misuse case diagram and the corresponding specifications needs to be ensured as part of Step 2, Check Conformance for Diagram and Specifications, in Fig. 4. Table 5 presents some of the consistency rules for misuse case diagrams and RMCM specifications. For instance, for a misuse case threatening a use case in the misuse case diagram, the corresponding misuse case specification should have the threaten relation in its 'Threats' field (e.g., Lines 4 and 36 in Fig. 6). Fig. 11 presents an example output of the consistency checking of the misuse use case diagram and the corresponding specifications for EDLAH2 in Section 6.

Four types of inconsistencies are reported in Fig. 11: (i) a misuse case in the specifications does not exist in the misuse case diagram, (ii) the 'Threaten' relationship in the misuse case diagram does not exist in the specifications, (iii) the 'Threaten' relationship in the specifications does not exist in the misuse case diagram, and (iv) the 'Mitigate' relationship in the misuse case diagram does not exist in the specifications.

Checking the conformance of mitigation schemes with the mitigation template. The conformance of the mitigation schemes with the mitigation template needs to be ensured in Step 4, Check Conformance for Mitigation Schemes, in Fig. 4. To do so, we derived some

conformance checking rules from the mitigation template in Table 3. RMCM-V provides a conformance checking report identical to Fig. 10.

### 8. Evaluation

The goal of our evaluation is to assess, in an industrial context and on a case study, how our proposed modeling method RMCM and our tool RMCM-V can improve the practice of eliciting and analyzing security and privacy requirements, and how well they address the challenges that we identified in Section 3. To this end, we first formulate four research questions:

- RQ1: Are the RMCM extensions to the RUCM template expressive enough to precisely and systematically model security threats?
- RQ2: Are the control flow structures of RMCM expressive enough to elicit the execution flow of threat scenarios in a structured form?
- RQ3: Does RMCM provide a structured way for stakeholders to specify guidance for mitigating common security threats?
- RQ4: Does RMCM-V provide useful automated assistance to correctly apply RMCM?

In light of the research questions given above, we evaluate our security requirements modeling method, RMCM, via reporting on (i) an industrial case study, i.e., EDLAH2, to demonstrate the feasibility of RMCM for a representative system (Section 8.1) and (ii) the results of a questionnaire survey along with discussions with EDLAH2 engineers, which aim at investigating how the approach is perceived to address the challenges listed in Section 2 and, furthermore, at gathering qualitative insights into the benefits and challenges of applying the method in an industrial setting (Section 8.2).

# 8.1. Industrial case study

We report our findings about the feasibility of our modeling method and its tool support in an industrial context. In order to experiment with RMCM in an industrial project, we applied it to the security and privacy requirements of the EDLAH2 project, which has been introduced in Section 2.

To model the security and privacy requirements of EDLAH2

#### Table 5

Some of the conformance checking rules for misuse case diagrams and specifications.



#### $000$

Some Misuse Cases defined in RMCM specifications do not exist in the Misuse case diagram  $==$ Get Unauthorized Access via SOLi (id: 892

--- The Threaten relationship(s) between the Misuse case Leak Privacy Data from Get Rewards by Exploiting Poor Authentication(id: 425) and Use case(s) "Get Rewards" in the Misuse case diagram  $do(es)$  not exist in the specification.

- The Threaten relationship(s) between the Misuse case "Leak Privacy Data from Get Rewards by Exploiting Poor Authentication" and Use case(s) [Get Reward] in the specification do(es) not exist in the Misuse case diagram

The Mitigate relationship(s) between the Security use case Validate Mobile Inputs(id: 834) and Misuse case(s) "Leak privacy data from Get Fitter by Code Modification" in the Misuse case diagram do(es) not exist in the specification Back

Fig. 11. RMCM-V user interface for reporting inconsistencies.

#### Table 6

The size of the RMCM artifacts in EDLAH2.



according to RMCM, we first examined initial EDLAH2 documentation consisting of a use case diagram and specifications, provided by the software engineers involved in the project and augmented with informal textual notes about security and privacy. Based on these artefacts, we worked together with EDLAH2 engineers to build and iteratively refine our models. EDLAH2 involves three different development teams for a total of ten software engineers. All the engineers working on EDLAH2 hold a master degree and some of them have more than ten years of software development experience. Since every team is responsible for different software components, the definition and refinement of the models has been performed independently by each team with the authors of this paper mentoring them to ensure that the methodology was applied properly. The training activity has been performed both during face-to-face project meetings and by sharing documents and tutorials in e-mails and online project meetings. Table 6 provides the size of the resulting RMCM artifacts.

In Table 6, the column 'No.' shows the numbers of use cases, security use cases, mitigation schemes, and misuse cases we modeled. The column 'Relations' shows the numbers of include, mitigate, and threaten relations among those artifacts. More precisely, in the case of the first row, the column 'Relations' indicates the number of security use cases included by functional use cases, in the case of the second and third rows, the column 'Relations' indicates the number of misuse cases mitigated by security use cases and mitigation schemes, while in the case of the fourth row the column 'Relations' indicates the number of use cases threatened by misuse cases. The columns 'Alt. flows', 'Alt. threat flows', 'Steps', 'Malicious steps' show the numbers of alternative flows, alternative threat flows, steps, and malicious steps, respectively. 'Malicious steps' denotes the steps in misuse case specifications that correspond to interactions between malicious actors and the system. 'NA' denotes "not applicable". In the following paragraphs, we rely on the data reported in Table 6 to respond to the research questions above. RQ1

To support eliciting security threats in an explicit, precise form, RMCM includes two main extensions to RUCM, which are the identification of threaten relationships in misuse case specifications, and the adoption of specific keywords to capture common security threats.

To respond to RQ1, it is thus necessary to determine whether these modeling solutions (i.e., capturing threaten relationships and using security keywords) are useful, in practice, to precisely model security requirements. As an indirect measure of usefulness, we look at the number of occurrences of the threaten relationships and the security keywords in the misuse specifications of EDLAH2.

As shown in Table 6, we elicited 17 misuse cases threatening nine use cases, with a total of 20 threaten relationships among them. These numbers show that several threats tend to be relevant for each use case. This makes security requirements engineering rather complex, especially when involving many stakeholders, and it is therefore highly important to be systematic in identifying and specifying security





#### requirements.

As for restriction rules, instead, we report in Table 7 the number of times each restriction rule (R1-R15 in Table 2) is applied when eliciting misuse cases. As shown in Table 7, we applied almost all the proposed restriction rules to systematically model the security threats of EDLAH2. Only three restriction rules (R4, R5, R6) were not used since EDLAH2 uses an SQL database and they correspond to security threats targeting XML and LDAP databases.

Furthermore, it is interesting to note that some of the keywords introduced by RMCM to capture common security threats were not covered in the initial EDLAH2 documentation. For instance, the extensions helped us model that the misuse case getting unauthorized access can be performed by means of an SQLI injection attack (R3 and R12) while the misuse case exposing information from mobile exploits insecure data storage (R2 and R11), which was not previously documented. Capturing specific threats is useful since it helps engineers in identifying mitigation mechanisms to adopt.

Finally, RMCM keywords enable the precise identification of malicious steps, i.e., misuse case steps containing information about the attack surfaces. Typical attack surfaces include parameters, URLs, files, and programs. In total, we have identified 216 steps belonging to misuse cases, and among these, we have identified 26 malicious steps. The identification of malicious steps is important because it enables engineers to easily identify attack surfaces and the mechanisms to put in place in order to prevent these attacks.

RQ2

To respond to RQ2, we analyze the frequency of adoption of control flow structures in the misuse case specifications of EDLAH2. More precisely, we focus on the presence of alternative threat flows, which capture the conditions and the flow of events that may still lead to successful attacks when the attacks specified in the basic threat flows fail, and alternative flows, which capture the conditions under which a potential attack does not harm the system. In addition, we report also on the frequency of the control flow keywords appearing in the specifications.

Table 6 shows that we explicitly captured nine alternative threat flows (column 'alt. threat flows'), and 25 alternative flows (column 'alt. flows'), thus suggesting that a security threat can materialize through multiple threat scenarios which all need to be identified and carefully analyzed. It is therefore important to have a structured and precise mechanism to express such scenarios.

Table 8 reports the number of occurrences of the RMCM Control Flow Structures in the EDLAH2 specifications. As shown in Table 8, we made frequent use of all the RMCM control flow structures in misuse cases, except the 'MEANWHILE' structure for concurrency sentences. This happens because in EDLAH2 we did not have to model threat scenarios in which multiple activities are executed in parallel (e.g., because the presence of two malicious users is required to put in place a specific attack). More generally, misuse cases contain the same set of keywords appearing in use cases, with the exception of the keyword 'DO...UNTIL' which appears in misuse cases only. This keyword is typically used to describe iterative attacks in misuse cases (e.g., malicious users trying to log into the system by trying a list of available usernames). In the use case specifications of EDLAH2, instead, we do not describe iterative behaviors of valid system users.

# Table 8





### $RO3$

To respond to RQ3, we focus on security use cases and mitigation schemes. Table 6 shows that we elicited four security use cases and three mitigation schemes. They typically mitigate more than one misuse case since there are 28 mitigate relations between security use cases and misuse cases and 20 mitigate relations between mitigation schemes and misuse cases (column 'relations'). These numbers show that both security use cases and mitigation schemes can be reused across multiple misuse cases and, therefore, they are useful and reusable artifacts that should be captured independently from the misuse cases.

RQ4

To respond to RQ4, we applied RMCM-V to check the conformance of the first version of the EDLAH2 misuse case specifications with the RMCM template, and to check the consistency of the misuse case diagram and the (mis)use case specifications in EDLAH2. RMCM-V reported 29 warnings matching four non-conformance types when analyzing the conformance of the EDLAH2 specifications with the RMCM template (see Table 9).

Two warnings among the twenty nine warnings in the conformance checking results  $(2 / 29 = 6\%)$  were related to the wrong use of the security keywords in the RMCM extensions in Table 2. All other warnings were about the violation of the rules in the original RUCM template [15], e.g., more than one action being described in a single step.

RMCM-V reported 17 inconsistencies between the misuse case diagram and the (mis)use case specifications (see Table 10). Four of them  $(4 / 17 = 23%)$  are related to the misuse cases. All other inconsistencies are about missing use cases, missing 'Include' relations or missing actors in use cases.

We, together with EDLAH2 engineers, were able to correct, in one iteration, all the issues reported in Table 9 and in Table 10. Our main observation was that it was easy, after some training, for the EDLAH2 engineers to correctly use our security extensions. Additionally, we manually inspected the specifications and verified that RMCM-V was able to identify all the inconsistencies and parts of the misuse case specifications that did not conform with the RMCM template.

#### 8.2. Questionnaire study and discussions with the engineers

The questionnaire study is described and reported according to the template provided by Oppenheim [114]. To qualitatively evaluate the RMCM output in light of the four research questions presented at the beginning of this section, we had semi-structured interviews with four engineers holding various roles in the EDLAH2 consortium (i.e., project manager, software engineer, and game architect). All participants have substantial software development experience, ranging from three to 28 years. All of them had experiences with use case driven development and modeling. The interview included a presentation illustrating the RMCM steps, a tool demo, and examples from EDLAH2. The participants of the questionnaire study were also involved in the case study reported in Section 8.1. To perform the case study, we, together with the participants, had multiple face-to-face project meetings. We had shared the documents and online tutorials with them. To confirm the misuse case models of EDLAH2, we had many technical meetings with the EDLAH2 engineers, including the participants of the questionnaire.

To capture the perception of the participants regarding the potential benefits of RMCM, and assess the extent to which it addresses the targeted challenges, we handed out a questionnaire [115] including questions to be answered according to a Likert scale [114], along with open, written comments. The questionnaire was structured for the participants to assess RMCM in terms of adoption effort, expressiveness, and comparison with current practice. Table 11 shows the questions appearing in the questionnaire (divided by topic), along with the average of the scores for each answer (column result). NThe Likert scale answers provided in the questionnaire were 'strongly agree', 'agree', 'disagree', and 'strongly disagree' for statement sentences in the

#### Table 9

Results from the analysis of non-conformant (mis)use case specifications in EDLAH2.



questionnaire (e.g., question one in Table 11) while 'very probably', 'probably', 'probably not', and 'surely not' were for interrogative sentences (e.g., question 2). A discussion of the questionnaire results in light of the four research questions driving the study follows.

# RQ1

The answers given to the first six questions in Table 11 indicate that the RMCM extensions provide enough expressiveness to conveniently capture security and privacy requirements in EDLAH2. More precisely, the answers to questions one and four indicate that misuse case diagrams and misuse case specifications properly support the communication between stakeholders. According to the answers to questions two and five, the participants would adopt misuse case diagrams and misuse case specifications in their daily practice. The answers to questions three and six indicate that the notation of misuse case diagrams and the use case specification template enable engineers to properly capture security requirements. The answers to questions 11, 12 and 13 further conclude that RMCM is valuable to capture security and privacy requirements.

### RQ2

In our questionnaire, we did not include questions explicitly referring to control flow structures because they are perceived by engineers as a feature of the approach, which has been evaluated as being expressive enough to conveniently capture security and privacy requirements (question six in Table 11).

#### RQ3

The answers given to questions seven and eight let us respond to RQ3. The answers given to these two questions are inconsistent, with two 'agree', one 'disagree', and one 'strongly disagree' for question seven (average score 2.25), and two 'probably' and two 'probably not' for question eight (average score 2.5). Therefore, we cannot draw clear

conclusions from the data. However, we observed that the responses given by the participants are linked to their software development expertise, with the less experienced software engineers providing the more negative answers.

In general, participants find mitigation schemes less useful than misuse case specifications (the scores of the first six questions are higher). This may be due to less experienced engineers being more reluctant to document their development choices (i.e., the mitigation schemes adopted). In our context, the absence of such documentation makes it difficult to demonstrate compliance with the security and privacy standards and regulations.

 $RO4$ 

The answers given to question 14 indicate that RMCM-V provides useful assistance for minimizing inconsistencies in the RMCM artifacts of EDLAH2.

The questionnaire study had open, written comments under each section, in which the participants could state their opinions in a few sentences about how RMCM addresses the challenges reported in Section 2. Based on the initial comments, we further discussed three aspects with the participants: industrial adoption of the approach, additional extensions in RMCM, and degree of automation.

#### 8.2.1. Industrial adoption of the approach

Given the current practice in EDLAH2, like in many other environments, there is no systematic way to capture security requirements in use case models. Even though the effort required to apply our modeling approach was considered to be reasonable by EDLAH2 engineers (questions nine and ten in Table 11), they stated that it may be a challenge to convince engineers to engage in this additional modeling effort. The costs and benefits of such an activity should be further

#### Table 10

Results from the analysis of the inconsistent misuse case diagram and specifications in EDLAH2.



Questionnaire for the Evaluation of RMCM with the average of the votes.





Score for answers to interrogative questions: 4 - very probably, 3 - probably, 2 - probably not, 1 - surely not. Score for answers to statements: 4 - strongly agree, 3 - agree, 2 - disagree,1- strongly disagree.

evaluated to help with adoption. This is, however, a common and general challenge when introducing new practices in software development. For example, in the case of EDLAH2, the proposed methodology enabled the identification of effective test cases capable of identifying 14 vulnerabilities in the developed system. The test cases were derived according to traditional coverage approaches [116] that aims to generate a test case for each scenario described in the security use case and misuse case specifications.

#### 8.2.2. Additional extensions in RMCM

The security extensions in RMCM cover various security and privacy concerns to be captured in use case models. However, EDLAH2 engineers stated that, due to rapidly changing software and hardware technology, new types of security threats will likely need to be covered with further security extensions. In a way, such extensions can be treated as a knowledge repository of potential vulnerabilities and their associated mitigation schemes. Such repository has to be regularly updated and is expected to help creating awareness of security threats and solutions across an organization.

#### 8.2.3. Degree of automation

RMCM consists of various automated security requirements modeling and specification activities in the context of use case-driven development. Though modeling security requirements in misuse case models is mostly manual, RMCM-V provides automatic consistency checking for these models and feedback to the analyst to help them refine and correct the models. EDLAH2 engineers considered the automated consistency checking of RMCM artifacts to be highly valuable.

# 8.3. Threats to validity

The main threat to the validity of our evaluation is the generalizability of the conclusions. To mitigate the threat, we applied RMCM to a representative system that includes nontrivial use cases in an application domain entailing numerous and varied security threats. Although we had a relatively low number of respondents in our interviews, we selected the respondents to hold various roles and with

substantial industry experience. To limit threats to the internal validity of the case study, we had many meetings with the EDLAH2 engineers to verify the correctness and completeness of our models.

#### 9. Conclusion

This paper presents a use case-driven security requirements modeling method, called RMCM, for documenting the security and privacy requirements of multi-device software ecosystems in a structured and analyzable form. Our main motivation is to enable security and privacy requirements modeling by relying on commonly used artifacts in usecase driven development and by adding a limited number of extensions, thus achieving widespread applicability.

RMCM builds on and integrates existing work and is supported by a tool employing NLP for checking the consistency of artifacts and compliance to the RMCM templates. The key characteristic of our method is that it captures threat scenarios and mitigation schemes in an explicit and structured form, thus enabling both automated analysis of threat scenarios, e.g., consistency and conformance checking, and reuse of mitigation schemes. Initial results from structured interviews with experienced engineers suggest that RMCM is precise and practical to capture the security and privacy requirements of multi-device software ecosystems in industrial settings.

In addition to supporting more precise and complete security requirements, RMCM is a first step to achieve a longer-term objective: automated test generation for requirements-driven security testing. Our plan for the next stages is to provide an automated technique that generates security test cases from misuse case models. Our ultimate objective is to achieve adequate coverage of the specified security and privacy requirements, with traceability information between security requirements and generated test cases.

#### Acknowledgment

This work is supported by the National Research Fund, Luxembourg FNR/P10/03, INTER/AAL/15/11213850, and INTER/DFG/14/ 11092585, and by the European Research Council (ERC) under the European Union's Horizon 2020 research and innovation programme (grant agreement No 694277).

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