#### Singapore Management University

### Institutional Knowledge at Singapore Management University

Research Collection Library

**SMU Libraries** 

9-2020

## Fair use & the digital environment: Academic libraries, Covid-19, and digital transformation

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### **Presenters**



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### **Presentation overview**

- Global trends in academic libraries
- COVID-19 Catalyst to digital
- Introducing Singapore, SMU, and SMU Libraries
- Copyright law in Singapore
- Libraries' advisory services: ensuring that we Copy Right
- Copyright and COVID-19 Online teaching and learning
- Forthcoming copyright reforms
- ❖What next?





## Trends in academic libraries

- ❖Open Science | Open Access
- Integrated access to resources in multiple formats
- ❖Open Educational Resources
- ❖ Machine learning and AI
- User-centered
- Upskilling library workers





## **COVID-19 – Catalyst to digital**



Chris Bourg @ @mchris4duke · May 25

We are not "re-opening" the library, because WE NEVER CLOSED. Libraries are more than buildings and books. Mostly, they are people doing awesome things:

- Digital service delivery
- ❖ Digital and digitalized collections
  - More Open Access
- Online teaching and learning
  - Instruction + resources: New needs, increased demands
- Where is the workplace?















## **About Singapore**



## **About Singapore Management University (SMU)**

- Founded in 2000
- Focus on Management, Social Sciences, Technology and their intersections
- Aim to produce leading edge research that has global impact

#### **Our Faculty**

376 full-time faculty

#### **Our Students**

**8,656** full-time undergraduates

**2,184** full-time & part-time postgraduates

As of September 2019



### **SMU Schools and research areas**



School of Accountancy

- Corporate Reporting & Disclosure
- Corporate Governance, Auditing & Risk Management
- Financial Intermediation & Information
- Financial Performance Analysis
- Accounting Information System



School of Law

- Asian and Comparative Legal Systems
- · Public International Law, Regional and Trade Law
- · Corporate Finance and Securities Law
- Private Law
- Innovation, Technology and the Law
- Dispute Resolution
- · Legal Theory, Ethics and Legal Education
- · Public Interest Law, Community and Social Justice
- Public Law



Lee Kong Chian School of Business



School of Social Sciences

- Organisational Behavior & Human Resources
- Strategy & Organization
- Finance
- Quantitative Finance
- Operations Management
- Marketing
- Corporate Communication
- Sociology
- Political Science
- Psychology
- Humanities



School of Economics

- Economics Theory
- Econometrics
- Applied Microeconomics
- International Economics
- Macroeconomics



School of Information Systems

- Data Science & Engineering
- Cybersecurity
- Information Systems & Management
- Intelligent Systems & Optimization
- Software & Cyberphysical Systems



## **Introducing SMU Libraries**







## **SMU Libraries: Quick Facts**

- Over 550,000 print and electronic books
- ❖ Access to over 80,000 print and electronic journals
- More than 170 electronic databases
- ❖ 38 staff: 23 professional librarians

Explore more here: <a href="https://library.smu.edu.sg/about/about-us-overview">https://library.smu.edu.sg/about/about-us-overview</a>





# SMU Libraries Leverage on Digital to Offer Quality Services During COVID-19

While the Libraries provide much-loved spaces and physical collections on campus, they were well positioned to transition to the digital landscape during Singapore's 'Circuit Breaker.'

#### **Enhanced service delivery**

- Curating digital resources
- "Pickup and go"
- Proactive chat
- Online teaching and learning



## **Copyright Law in Singapore and legal exceptions**

The Singapore Copyright Act – and its Exceptions

- The Fair Dealing Defence
- Educational exceptions for multiple copying / digitisation

Obtaining Permissions / license from copyright owners

Collecting Societies and Institutional Licenses

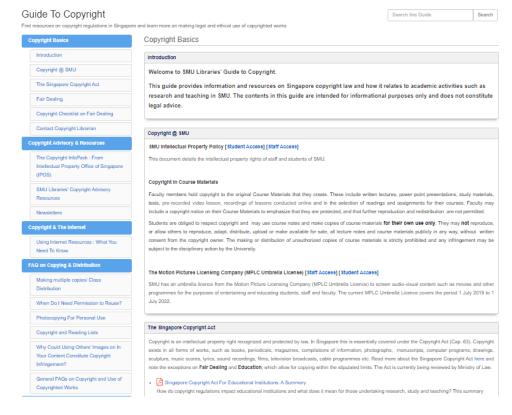
- Copyright Licensing & Administration Society of Singapore (CLASS)
- Motion Picture Licensing Company (MPLC)



# SMU Libraries' advisory services: Ensuring that we Copy Right

#### **Copyright Education:**

- The Guide to Copyright
- Workshops on Copyright for Staff and Students





# SMU Libraries' advisory Services: Ensuring that we Copy Right

#### **Copyright Consultations**

- Academic Staff
- Postgraduates
- Undergraduates
- Librarians



Image by Stephanie Simpson, Flickr.com

## COMMON COPYRIGHT QUESTIONS

HOW MUCH CAN I COPY FOR MY CLASS CAN I UPLOAD 1 CHAPTER



CAN I USE THIS PICTURE?

HOW TO SEARCH FOR FREE TO



HOW DO I ASK FOR PERMISSION

USE IMAGES?





WHAT ARE PUBLIC DOMAIN RESOURCES



HOW DO I SHARE ONLINE RESOURCES?

Can Youtube videos be screened In class



#### **Copyright Chatbot**





## Copyright in a time of COVID-19

#### **Supporting Online Teaching and Learning**

**New Needs, Increased Demands** 

**No Emergency Exceptions** 

- **Students and Faculty unable to access physical resources**
- \* Requests for electronic equivalent of print course content
- **❖** Increased demand for online resources
- **❖** Need for digitised content and scanned articles
- **❖** No change in legal limits to copying allowance



## Copyright in a time of COVID-19

#### **Supporting Online Teaching and Learning**

Strategies to meet needs of "new norm" without infringement

- **Print to electronic conversion purchasing electronic versions of course reserves**
- Subscription to electronic textbooks
- **Getting permission from publisher and licensing bodies on a case-by-case basis**
- Encouraging use of open access educational resources
- **❖** Pay-per-use licensing via Copyright Clearance Centre



## **Copyright in Singapore : Future opportunities**

- ❖ Public consultations and Copyright Review Report by Ministry of Law
- Broad based copyright reforms
- ❖ New supplementary educational exceptions
- Liberalisation of usage for freely available online resources
- Improved facilitation of online learning



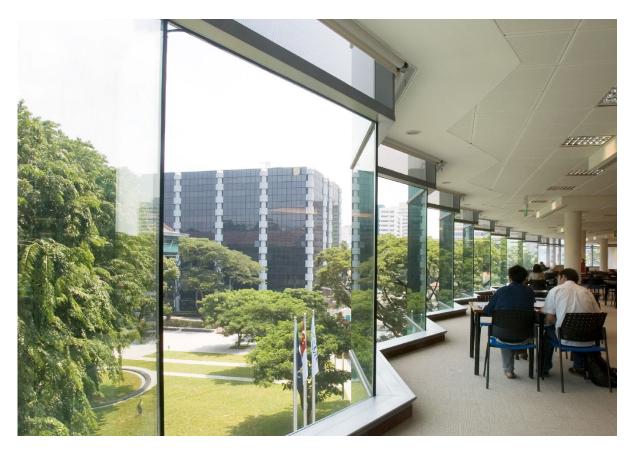
## What next for academic libraries?

- Rigorous attention to hygiene and safe distancing measures
- Larger shift to digital
  - E-resources with less budget
- ❖ Broader access to content
- ❖Open Science & OERs
- Staff safety, development, wellness





## Thank you!



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