

Singapore Management University

Institutional Knowledge at Singapore Management University

17th AUNILO Meeting 2022

Country Reports Presentation Slides

Country report: Philippines

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TOTANES, Vernon; ABRIGO, Christine; and LAPUZ, Elvie. Country report: Philippines. (2022). 17th AUNILO Meeting 2022. .

Available at: <https://ink.library.smu.edu.sg/aunilo2022/Reports/countryreports/5>

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PHILIPPINES

USER-CENTRIC LIBRARIES IN SOUTHEAST ASIA

Designing, Creating, and Improving Services, Spaces, and Processes for Users



17th Meeting, 5-7 July 2022
Singapore Management University



**VON
Totanes**
Director,
Rizal Library



**CHRISTINE
Abrigo**
Director of
Libraries



**ELVIE
Lapuz**
University
Librarian

STUDENTS & FACULTY

	ADMU	DLSU	UPD
Undergraduate	9,683	18,881	15,356
Graduate	3,644	4,367	7,440
Faculty	541	1,471	2,773
Academic Programs	188	669	261

LIBRARIANS

	ADMU	DLSU	UPD
Librarians	25	30	90
Ratio to Students	1:534	1:774	1:253



Main Library Building Renovation Project



Online Services in Support for Remote Teaching & Learning



Because **U**
are our most important **X**

User Experience Study

Objectives

1. To develop user-centric recommendations for the improvement of University Library policies, approaches, services, programs, and spaces
2. To develop communication and marketing plan for the University Library Diliman for the next three to five years
3. To develop a visual identity guidebook for the University Library Diliman
4. To create a marketing portfolio for the University Library Diliman



01 LEARNING, TEACHING & RESEARCH SUPPORT PROGRAMS



The screenshot shows the DLSU Libraries website. At the top, there is a navigation bar with the DLSU logo and the word "Libraries". Below this, there are links for "DSU Home University", "Libraries", "All Databases", "Subject Guides and Weblogographies", and "Weblogographies". The main heading is "A-Z Databases" with a sub-heading "Find the best Databases for your research". There are four buttons: "Subject Guides", "Weblogographies", "Databases", and "Contact with Your Subject Librarian". Below the buttons, there is a search bar with the text "Search for:" and three radio buttons: "Everything" (selected), "Physical Resources", and "Online Resources". At the bottom right, there are three circular icons representing different services.

Finding the Right Information
LIBRES

IL Modules (LIBRES)

Library Research Training Sessions
APRIL

8	Reading the Right Information: Finding Research and Google Scholar
22	Efficient and Smart Use of Research Using Research and Twitter
29	Online Legal Resources

Library research trainings (IL Bucket)

#WeAreInfoSMART

Community engagements & collaborations

CREATIVE TUESDAYS

#TINKER THURSDAYS

THE VALUE OF MAKING THROUGH MAKERSPACES AND FABLABS IN UNIVERSITIES





Website (Virtual Space)



AnimoSearch



AnimoSpace

(integration of library resources, modules, e-course resource lists into LMS)



Animo Repository



Library Mobile App



Next level Virtual Reference Services (VRS)



E-course resource lists solution

Cloud-service platforms, portals/SAAS

EZproxy

SSO for 24/7 access to resources

ExLibris Alma

Library services platform

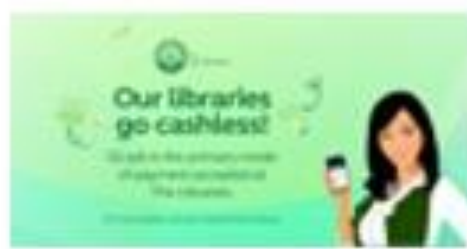


Data Analytics

Self-service Culture



Self-check in/out of books



Cashless transactions



Seat and spaces booking







I am Pepe Rizal.

Welcome to the
Rizal Library!

 /RizalLibrary
 @Rizal_Library



RIZAL LIBRARY

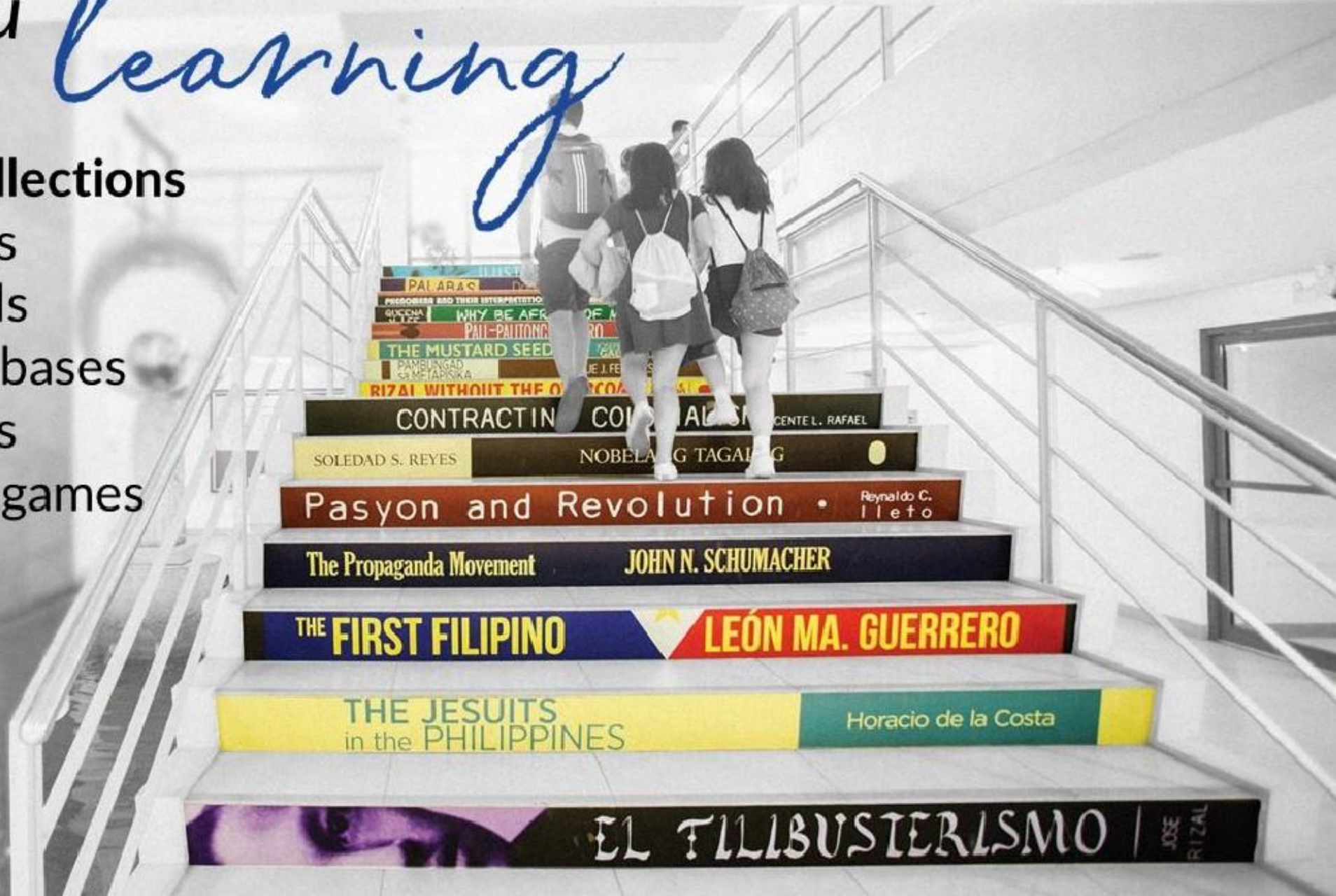
Design and Illustration by: John del Mundo, Chr. Sarmiento, Rita Libardo, Jeanyang Mito, Mallice Pimentel

We keep you

Learning

Rizal Library's collections

- 400,000 books
- 50,000 journals
- 30 online databases
- CDs and DVDs
- Maps / Board games
- Microfilms
- Paintings
- Newspapers



We are Ateneo





Rizal Library Satisfaction Survey

Presentation of Results – Loyola Schools

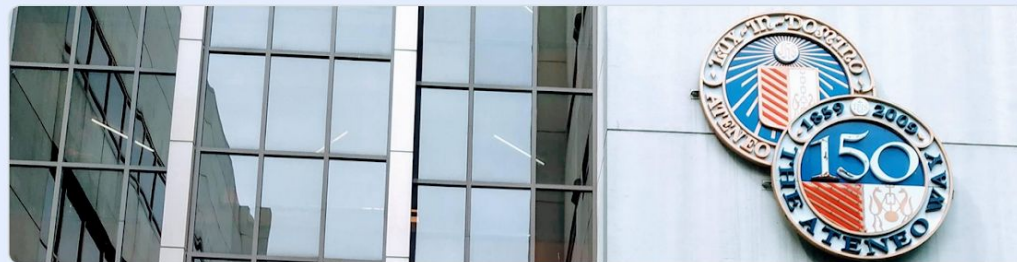
October 2021

“

Overall, how satisfied are you with the Rizal Library's services and facilities?

”

User Category	% Total Satisfied	
	2015	
Undergraduate	91%	
Graduate	91%	
Faculty	86%	



Request Form for RL Print Materials (Students)

To facilitate learning during these extraordinary times, the Rizal Library is accepting requests from Loyola Schools students for materials that are only available in print.

Depending on existing laws and policies, the availability and condition of the materials, and guidelines specific to the Rizal Library sections in which materials are preserved, requests for the digitization of TABLES OF CONTENTS and/or CHAPTERS OR PAGES may be approved.

If you wish to avail of this service, please read the notices below, and provide the required information. (Note: This form may be used only to request materials that are preserved in the Rizal Library. For requests to digitize materials not owned by the Rizal Library, please email your school's designated librarians.)

RIZAL LIBRARY NOTICE: Due to financial and human resource limitations, as well as the unpredictable timing of requests, the Rizal Library cannot promise to provide requested materials by a certain date or time.

INTELLECTUAL PROPERTY NOTICE: In accordance with the Intellectual Property Code of the Philippines, the Ateneo Intellectual Property Policy (<https://www.aipo.ateneo.edu/ip-policy>), and the guidelines issued by the Ateneo Intellectual Property Office (<https://www.aipo.ateneo.edu/copyright-guidelines>), the Rizal Library recognizes the rights

bit.ly/rl_studentrequests





Welcome Back!

21 March 2022



GET TO KNOW ALL ABOUT THE RIZAL LIBRARY!

- EXPLORE its buildings, facilities, collections, resources, and services
- KNOW the librarians and personnel
- LEARN its history and fun facts

**SIGN UP FOR A
LIBRARY TOUR NOW!**

go.ateneo.edu/RLTourReservation2022



Soon!



ANNOUNCEMENT

We are now open for Ateneo alumni!

For more info, go to the link below:

go.ateneo.edu/RLAlumniGuidelines



 @rizallibrary

 @Rizal_Library

 @rizal_library

OPPORTUNITIES & CHALLENGES

- COVID
- Staff development
- Collaborations with faculty and students





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Libraries of ASEAN University Network

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